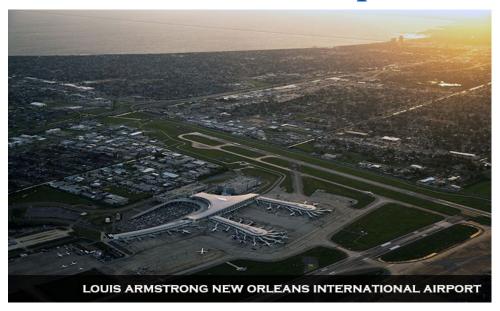
AGTA News from the Airport Curb - 3/9/23.



# **AGTA News from the Airport Curb**



### Will you be in New Orleans?

We're meeting April 30 - May 3, 2023 in New Orleans, Louisiana at the Crowne Plaza New Orleans French Quarter. The theme for this year's conference is *A Return to New Orleans: New Build, Re-Build, or Are You Planning for the Future?* 

This AGTA conference in New Orleans will feature general sessions and breakout workshops taking a look at the potential best efforts to implement an airport's plan for the future, whether maintaining the best of the status quo, identifying and implementing vast changes in the future, or scrapping wholesale "what is" for "what could be". These sessions will examine the details in today's Airport Ground Transportation Plans and suggest how airports, parking, and providers can work together to develop the best plan for each unique airport.

**Preliminary Agenda** 

### What Airports have already registered for the Conference?

Calgary Airport Authority
Dallas/Ft. Worth International Airport
Houston Airport System-Hobby
New Orleans International Airport
Sacramento International Airport
San Jose Mineta International Airport
Santa Barbara Airport
Sarasota Manatee Airport Authority
Savannah Airport Commission

Spokane International Airport
Tampa International Airport
Tulsa International Airport

Other Airport Representatives, Ground Operators, and Vendors - Make Plans to Join Us!

### **Meeting Registration**

Less than one month left to save \$100!
Register for the meeting before April 7 to save \$100 on registration! Use the link below to go to our registration page. Registration is available for both members and nonmembers.

Note: We recommend reserving your hotel room as soon as possible to secure the \$189 conference rate. Hotels are filling up fast with the Jazz Festival event occurring the same week in New Orleans. Use the link below to reserve your room.

# **Hotel Reservation**

### **Conference Countdown:**









NEW BUILD, RE-BUILD, OR ARE YOU PLANNING FOR THE FUTURE?

Join us for the discussion at the Spring 2023 Conference in New Orleans!

APRIL 30 - MAY 3, 2023
ASTOR CROWNE PLAZA NEW ORLEANS FRENCH QUARTER

Register for the conference and reserve your hotel room through the AGTA website.



### **GROUND TRANSPORTATION NEWS**

#### Rideshare workers rally at Statehouse for rights, want say in job parameters

Telegram - Mar. 7, 2023

BOSTON - Drivers working for rideshare apps gathered at the Massachusetts Statehouse yesterday in support of two bills filed by legislators that would start the gig-workers on their way to forming a union.

"We rallied in December," said organizer Roxana Rivera, assistant president of <u>SEIU 32BJ</u>, a union that represents some 175,000 workers nationwide and some 20,000 in Massachusetts. "Now, we have bills filed, we have sponsors, that will create a pathway for the drivers to form a union."

The drivers rallied on the Statehouse steps, despite the biting wind, then entered the building to meet with legislators seeking co-sponsorships of the bill.

Click on the link above to view the rest of this article.

### **Uber Adds Step-By-Step Directions to Pickup Locations at 30+ Airports**

Thrifty Traveler - Mar. 7, 2023

Ever been confused or gotten lost looking for where to meet your rideshare driver at the airport? Uber is rolling out a new feature that should make navigating a busy terminal a little easier.

The rideshare company announced Tuesday it's <u>adding step-by-step</u>, <u>in-app walking instructions</u> to guide you from your gate to the rideshare pickup area at the airport. It's a long overdue feature given how many travelers are skipping the taxi queue and instead pulling out their smartphones to hail a ride these days. Yet many airports haven't kept up with signage, leaving flyers on their own to find the dedicated pickup areas for these popular apps.

To date, we haven't seen Lyft nor other popular rideshare apps add a similar feature with directions.

Click on the link above to view the rest of this article.

# Hertz, Mayor Turner and Evolve Houston Launch "Hertz Electrifies Houston" Investors Observer - Mar. 7, 2023

HOUSTON, March 7, 2023 -- Hertz (NASDAQ: HTZ) chair and CEO Stephen Scherr and Houston Mayor Sylvester Turner launched *Hertz Electrifies Houston* and announced intentions to expand the availability of electric vehicles (EVs), charging infrastructure, and EV education and training opportunities in Houston. The initiative aligns with Mayor Turner's <u>Houston Climate Action Plan</u> – a strategy that sets out to reduce greenhouse gas emissions, improve regional air quality, and build climate resilience.

"We are excited to partner with Mayor Turner and Evolve Houston to bring Hertz Electrifies to the Energy Capital of the World, and to expand charging capacity for our customers and the broader community," said Stephen Scherr, Hertz chair and CEO. "As Hertz creates the largest EV rental fleet in North America, we look forward to working with the city, Lone Star College-North Harris and other organizations to expand the benefits of electrification in the Houston community."

Click on the link above to view the rest of this article.

Elizabeth line fails to convince Heathrow Airport passengers to ditch taxis as demand higher than ever

My London News - Mar. 1, 2023

London's newest railway might be over-performing in terms of passenger numbers overall, but is failing to convince passengers who use taxis to Heathrow on airport runs to make the switch. In a

report to be presented to TfL's finance committee next week (March 8), TfL has concluded that there is no evidence to suggest the line has had a material impact on the number of taxis serving London's busiest airport.

The demand for taxis at Heathrow is now the highest on record despite the arrival of the line as an alternative. The report explains: "There has been a strong recovery in demand for taxis at the airport. To date there have not been any reported decreases in the demand for taxis as a result of the Elizabeth line opening, and last year was the busiest year in terms of taxi movements through the feeder park since figures started being recorded in 2010."

Click on the link above to view the rest of this article.

#### Why Take an Airport Shuttle? The Benefits of Door-to-Door Transportation

Tech Bullion - Feb. 28, 2023

As one prepares for a trip, transportation from the airport to the final destination is often a primary concern. While there are several options available, such as taxis, ride-sharing services, and public transportation, one that stands out for its convenience and reliability is the airport shuttle transportation. In this article, we will explore the many benefits of taking an airport shuttle, particularly the door-to-door transportation service that takes you directly to your destination, with a focus on airport shuttle transportation to Galveston.

Taking an airport shuttle transportation service can be a cost-effective option when compared to other modes of transportation. This is particularly true when traveling in a group or with family members. The cost of a shuttle service is often much lower than the combined cost of multiple taxis or ride-sharing services.

Click on the link above to view the rest of this article.

#### Uber and Lyft drivers to get pay increase starting next week

Crain's New York - Mar. 8, 2023

Uber and Lyft drivers will get a much-anticipated pay bump beginning next week.

The city's Taxi and Limousine Commission approved a roughly 9% pay increase compared to last year's rates for drivers Wednesday, following a legal fight with Uber that <u>blocked a similar raise</u> from taking effect in December.

Minimum pay increases to the per-mile and per-minute rates mean that a 7.5 mile, 30-minute trip will result in a base fare of \$26.76 for drivers. The raise is an increase of \$2.16—or 8.78%—from the rates in effect as of January. The increase, TLC officials said, is to account for gas, car payments and other ballooning driver expenses that outpaced <u>inflation</u> last year. Uber and Lyft are expected to pass the pay increase on to passengers.

Click on the link above to view the rest of this article.

### Traffic changes already causing problems for new KCI terminal

Fox4KC.com - Mar. 2, 2023

KANSAS CITY, Mo. — The city's brand new airport terminal has its first big complaint — traffic.

Kansas City International Airport opened its brand new \$1.5 billion terminal on Tuesday. An estimated 30,000 passengers use it each day.

Traffic appears to back up while picking them up, according to some drivers. Airport police officers could be seen working that area on Friday.

Russ Steele, who hails from nearby Platte City, wanted to check out the new terminal on Thursday night. He was already there to pickup his wife, but a long line of cars awaited him, as other drivers awaited passengers.

### Lawmakers Eye Tougher Safety Standards For Uber, Lyft

PBS - Mar. 7, 2023

Illinois lawmakers are considering a bill that would hold rideshare companies to a stricter standard of care for their passengers. Uber and Lyft are currently exempt from the so-called "common carrier" standard that applies to other forms of transportation like taxis, railroads and airlines.

Click on the link above to play the video associated with this text.

### <u>Uber driver fuming as he's fined £100 for stopping to speak to parking attendant</u> **Liverpool Echo** - *Mar.* 1, 2023

An Uber driver was left furious after he was fined £100 for pulling over to speak to a parking attendant.

Gerald Stenberg, from <u>Formby</u>, collects passengers from <u>Liverpool John Lennon Airport</u> (JLA) every day. The 70-year-old, who has been a private hire driver for 20 years, was hit with a fine after being told he had stopped in a prohibited zone.

However, he said this was just a brief stop in order to speak to an attendant about ongoing issues he and other drivers had been having with <u>JLA's</u> free car park. After the ECHO raised this with the airport, they have now asked for his fine to be waived.

Click on the link above to view the rest of this article.

### Saskatoon CTV News - Mar. 5, 2023

The City of Saskatoon is considering extending a pilot program that issued a batch of new taxi licenses to help ease the burden during peak times.

The Enterprise Taxi Licence Program started in June 2019 following a lottery that distributed 35 new four-year licenses for taxi drivers, according to a report before the city's transportation committee on Tuesday.

Previously, extra licenses were doled out seasonally, which meant customers were left waiting longer during peak times off-season.

With the program set to wrap up in June, administration is asking city councillors to extend it one more year to gather better data, since the program started during pandemic social restrictions.

Click on the link above to view the rest of this article.

#### ASG works to implement airport shuttle legislation

### The Daily Northwestern - Mar. 1, 2023

The Associated Student Government plans to release a survey Spring Quarter to assess student interest in a free airport shuttle program, which has faced several obstacles in the executive board's discussions with University administration.

ASG has been pushing for a shuttle program since the Senate passed legislation to <u>create the service</u> for high-travel days last spring. The program would allow students free transport to and from O'Hare International Airport and Midway Airport.

"Private rideshare options to travel between O'Hare International Airport, Midway Airport, and Northwestern's Evanston campus can cost up to \$100 each way, which can be a heavy financial burden for many students and inaccessible for low income students," the original legislation states.

### <u>How a Streamlined Customer Experience Will Be Critical for the Success of Advanced Air</u> Mobility

Future Flight - Mar. 7, 2023

Advanced air mobility (AAM) has the potential to revolutionize how people get around, with eVTOL air taxis promising to fly passengers over traffic jams in urban settings and other next-generation aircraft enabling regional flights in areas that are underserved by aviation today. With new electric, hydrogen-powered, and hybrid-electric propulsion systems, AAM aircraft can drastically reduce the environmental impact of aviation while simultaneously reducing operating costs, making flights more affordable. Better yet, AAM can also cut travel times for urban and regional trips by more than half.

While the value propositions for AAM may be clear, the industry's success will ultimately hinge on people's willingness to choose these new transportation modes over existing ground-based options, like cars, buses, and trains. To make AAM more appealing, operators must ensure a seamless and hassle-free end-to-end customer experience, according to the global management consulting firm McKinsey & Company. In a new blog post, McKinsey analysts spell out all the ways in which the customer experience could "make or break" the AAM industry.

Click on the link above to view the rest of this article.

#### New: Earn Up to 5x Bilt Points on Every Lyft Ride!

Thrifty Traveler - Mar. 8, 2023

Earning points when you pay rent with Bilt Rewards? Now you can earn extra points every time you get in a Lyft, too.

Lyft and Bilt Rewards launched a new partnership Wednesday, March 8, allowing all Bilt Rewards members to earn 2x Bilt points for every dollar spent on Lyft rides. All you need to do is link your accounts in the Bilt app, then select Bilt as your preferred rewards program.

Click on the link above to view the rest of this article.

### Some SW Prime ride services will soon offer Lyft option

Eden Prairie Local News - Mar. 6, 2023

Need a lift to the airport or Mall of America? How about a Lyft instead?

Some users of SouthWest Transit's popular, on-demand, point-to-point ride service called SW Prime will have the ridesharing company called Lyft as another option because of a pilot program approved March 2 by the SouthWest Transit Commission.

The program, which will go into effect this spring, will allow persons scheduling SW Prime MSP Airport or SW Prime Edge services to see a Lyft option on their device while using the SW Prime software application, or "app."

The app will show how quickly SWP Prime and Lyft rides are available, and at what cost, then allow the user to book one or the other.

Click on the link above to view the rest of this article.

### 7 Transportation Decisions You'll Need To Make Before Visiting Costa Rica

Travel Awaits - Mar. 4, 2023

For so many reasons, Costa Rica is a dream holiday destination. From its pristine beaches and stunning biodiversity to its lovely climate and laidback vibe, there's so much to love in this small Central American country. It's no wonder millions of vacationers flock there each year.

Of course, you'll want to take care of selecting the perfect accommodations according to your travel preferences, and also consider your must-sees and dos while you're in <a href="Costa Rica">Costa Rica</a>. But making appropriate choices when it comes to transportation can also be make or break.

Here are 7 transportation decisions to consider when booking your travel to the land of pura vida!

Click on the link above to view the rest of this article.

OmniQ announces purchase orders for its Al based parking and security solution for four additional airports in Texas and California

Global News Wire - Mar. 8, 2023

SALT LAKE CITY, -- OMNIQ Corp. (NASDAQ: OMQS) ("OMNIQ" or "the Company"), a provider of Artificial Intelligence (Al)-based solutions, today announced that the Company is deploying it's Al enhanced parking and security solution to four (4) additional airports bringing it's total deployment to 57 Airports across the country.

omniQ's Machine Vision AI based patented proprietary technology is based on Neural Network algorithm developed by omniQ's scientists and selected time after time to serve strategic missions for public security, increasing automation and improving quality of life in the most sensitive areas of transportation.

Click on the link above to view the rest of this article.

### Propane Fueling Solutions Debuts Innovative Autogas/EV Refueling System

**Next-Gen Transportation News** - Mar. 6, 2023

<u>Propane Fueling Solutions</u> has introduced a new portable, dual-purpose standalone fueling system that allows fleets with various alternative fuel vehicles to refuel with propane autogas or recharge with DC Level 3 fast chargers independent of the grid.

The skid infrastructure combines an efficient 60 kW propane generator with wind and solar power to create a microgrid that allows fleets to affordably implement a drop-in charging solution. The skid also includes a refueling station for propane autogas vehicles.

"Historically, EV fleets have relied on diesel generators for a portable charging solution. In those cases, all the good you're doing with EVs is going out the window when those diesel emissions are released. Propane eliminates that issue," says Mauricio Morafiallos, CEO of Propane Fueling Solutions.

Click on the link above to view the rest of this article.

### **AIRPORT NEWS**

### Indianapolis Int'l Airport wins Best Airport for 11th year in a row

WISH TV - Mar. 6. 2023

INDIANAPOLIS — The Indianapolis International Airport is celebrating another remarkable achievement.

The airport has been named the Best Airport in North America for the 11th consecutive year. The title is awarded annually by the Airports Council International-North America to the airport with the best customer experience as part of its Airport Service Quality Awards.

The ASQ awards recognize the achievements of airports of different sizes and different regions of the world.

The best airport designation is based on survey input from passengers on 30 key performance indicators, including:

- Ease of finding your way to and from the airport
- Passenger check-in and baggage check
- Shopping and dining facilities
- Security checkpoints
- Overall cleanliness

Airport leaders say the facility's staff has been dedicated to providing consistent and high-quality customer service, which has set the bar high for other airports.

Click on the link above to view the rest of this article.

### **DOT Launches Dashboard Revealing Airlines That Still Charge Junk Fees**

Business Traveler - Mar. 8, 2023

The U.S. Department of Transport (DOT) has unveiled its new family seating dashboard, which reveals the airlines that allow families to sit together for no extra charge and those that don't.

The dashboard launch comes just a month after President Biden's State of the Union address in which he openly criticized airlines for charging so-called 'junk fees,' especially charges related to allowing parents to sit next to their children.

At the time of the President's speech in early February, no major U.S. airline had a policy that guaranteed families could be seated together. However, since then, <u>American Airlines</u>, <u>Alaska Airlines</u>, and <u>Frontier Airlines</u> have all updated their seating policies to ensure adjacent seats for children under 13 and their accompanying adults, as long as certain conditions are met.

Click on the link above to view the rest of this article.

### San Antonio International Airport Terminal Development Program, USA

Airport Technology - Mar. 2, 2023

The San Antonio International Airport announced the launch of the Terminal Development Program (TDP), which includes the development of a new terminal, in May 2022.

The TDP will help in meeting the passenger needs over the next 20 years and is part of the larger Strategic Development Plan (SDP) aimed at examining the suitability of the airport for expansion over the next 50 years.

The preliminary plan of the \$2.5bn TDP includes the development of a new terminal, named Terminal C, along with supporting infrastructure. The project is currently in the design phase, which is expected to be completed in 2023, followed by environmental reviews.

The <u>preliminary design</u> of the new terminal was unveiled in February 2023. Construction on the project is expected to commence in 2024 and is scheduled to be completed in 2028.



# Air travellers face higher airport fees following pandemic disruptions: report CTV News - Mar. 6, 2023

TORONTO - Canadian travellers are facing increased airport fees after the pandemic grounded revenues and led to more debt for airports across the country.

COVID-19 disrupted the airport sector's "relatively stable" and resilient business model, as Canadian airports have added around \$3.2 billion in combined debt, DBRS Morningstar said in an analysis note on Monday.

Unlike American airports, which received significant financial aid during the height of the pandemic, Canadian government subsidies mostly targeted airlines rather than airport authorities, according to the credit rating agency.

The latter only benefited from "modest" support, such as Transport Canada's Airport Critical Infrastructure Program, launched in May 2021, which provides \$571.2 million over five years.

Click on the link above to view the rest of this article.

# Letters: N.O. airport limits options for those locals who rent cars there NOLA.com - Mar. 2. 2023

I'm a local who sometimes needs to rent a car for business travel. Sometimes I need to rent from the airport, because the satellite location closest to my house (45 minutes from the airport) has no cars.

Now, if you want to <u>park your car at the airport during your rental car term</u>, the nearest and most cost-efficient parking lot is the economy garage (old airport garage). Unfortunately, there is no shuttle service from the economy garage directly to the rental car office.

Your only options are to either take the shuttle to the airport and then take the rental car shuttle from the airport to the rental office, or to walk there — both of which, in my case, while carrying a purse and laptop bag, lugging a roller bag, and maybe carrying a suit on a hanger.