

AGTA News from the Airport Curb - 7/14/22.



## AGTA News from the Airport Curb



### AGTA's "Lets Talk About It" Zoom Series Resumes Wednesday, July 20

#### **Curb Allocation:**

***What changes are being made and what is needed in a post pandemic environment***

Curb allocation at airports has always been a topic of discussion between airports, regulators, and operators. With limited real estate at most airports, it is important to strike the right balance between reducing congestion, providing good customer service and creating a fair system that allows different modes of transportation to participate and service the mutual customer. To compound the issue, airlines have reduced flight schedules resulting in higher demand in shorter periods of the day. In this session we will hear from Airports and operators on what they are doing today and how they see the future.

Presenters from Minneapolis-St. Paul Int'l Airport, Los Angeles Int'l Airport, and zTrip

#### **Zoom Information:**

<https://us02web.zoom.us/j/85130317182?pwd=cmFCL2JYMEZlhZHB5OWtheUZucXRJZz09>

Passcode: 789185

**AGTA October 2022 Conference to be hosted by Raleigh-Durham International Airport**

**Nominations for Airport AGTA Director Vacancy** accepted until July 26 (*Check your June 28 emails*)

## CAREER OPPORTUNITIES

- **Assistant Director, Operations - Business & Strategy, BNA**  
[Click Here for more info. & to Apply](#)

- **Commercial Manager - Ground Transportation, ONT**  
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## GROUND TRANSPORTATION NEWS

### [GOWithUs.com Brings Back Shared Rides and Adds New Economy Services](#)

Cision PR Newswire - July 13, 2022

In response to the combination of soaring travel demand and its associated costs, GOWithUs.com (formerly GO Airport Shuttle) has brought back its Shared Ride services and launched a private ride Economy Service in many top locations.

"GO carefully monitors travel trends and adjusts its service offerings to meet the changing needs of travelers worldwide," says John McCarthy, president of The GO Group LLC, GOWithUs' parent company. "Our extensive travel and logistics expertise enables our operators to adapt quickly to offer our customers myriad transportation options to fit budgetary and capacity needs."

Operators offering Shared Ride services as of this date are located in [Las Vegas](#), Nev.; New York City (both [JFK](#) and [LaGuardia](#)); [Newark, N.J.](#); [New Orleans](#); [Maui, Oahu](#), [Island of Hawaii](#) and [Kauai](#), Hawaii; [Indianapolis / Bloomington](#), Ind.; [Los Angeles](#); [Orlando](#), Fla. and [Denver, Aspen](#) and [Vail](#), Colo. Private car Economy Services are available in Chicago (both [O'Hare](#) and [Midway](#) airports); [Boston](#), Mass.; [Long Beach](#) and [Los Angeles](#), Calif.; [Fort Lauderdale](#) and [Miami](#), Fla. Other locations are regularly being added and the website will be updated accordingly.

### [Europcar Mobility Group Opens Its First Dual-Branded Location in Houston, Texas](#)

einnews.com - July 13, 2022

Europcar Mobility Group is happy to announce that it has opened its first US dual-branded location at Houston Hobby Airport in Texas. The dual-branded location will be the first official Europcar corporate location in the US, and the twenty-second corporate location in the US for Fox Rent A Car.

The new dual-brand location has a planned corporate fleet of several hundred cars and joins a growing Texas market that already includes locations in San Antonio and Austin.

"We are pleased to further expand the Fox brand and officially launch Europcar in the Lone Star state," said Sean Busking, COO. "The addition of the Houston Hobby location will provide access to countless more vacation and business travelers in the South to our customer-first operation. We love Texas and are thrilled to give our loyal customers an additional rental location here."

### [Sixt Expands into Canada](#)

Auto Rental News - July 13, 2022

Car rental provider Sixt announced in a statement the brand's expansion to the Canadian market, accelerating its international growth across North America. The brand's first Canadian branch will be located in downtown Vancouver's Library Square. Following Vancouver, Sixt will soon open in Toronto.

Sixt brings to Canada a higher percentage of premium and lower mileage vehicles, including BMWs and Mercedes-Benz. Canadian branches will offer digital counter-by-pass, which allows customers to bypass the counter and pre-select the vehicle they want to reserve within two hours of pick-up.

The Canadian expansion follows the opening of several new locations across the U.S. including Charlotte Douglas International Airport (CLT), Baltimore/Washington International Thurgood Marshall Airport (BWI), and Cincinnati/Northern Kentucky International Airport (CVG).

### [Italy taxi drivers protest in Rome against Uber](#)

**WantedInRome.com** - July 13, 2022

Italian taxi drivers demonstrated near parliament in central Rome on Wednesday, in protest over the government's competition bill amid claims that deregulating the sector would favour multinationals over independent drivers.

Footage shows large crowds of protesters on Via del Corso, amid flares and firecrackers, after five taxi driver union representatives spent the night chained to the railings in front of Palazzo Chigi in protest at the bill which they say will favour the expansion of Uber.

The unannounced demonstration in Rome, the latest in weeks of protests, follows a wildcat protest by taxi drivers across Italy on Tuesday, one week after a two-day nationwide strike on 5-6 July.

Rome's airport management company Aeroporti di Roma has warned of disruption for those making their way to and from Fiumicino and Ciampino airports, advising travellers to use buses or trains instead.

### [Oakland International Airport launches new parking reservation system](#)

**KRON4.com** - July 13, 2022

Oakland International Airport launched a new parking reservation system for all its on-airport lots Tuesday, according to the Port of Oakland, which manages the airport, port and real estate holdings. The online parking system allows customers to book a spot in the daily, premier, economy and hourly lots.

Travelers can book a spot as late as two hours before arriving at the airport. Cancellations can be made up to four hours before the start of the reservation. Taxes and fees are included in the price shown, so there are no surprises.

Francis said airport staff members have been working on the new system for some time and it will make the airport an "even more reliable choice for Bay Area travelers."

Travelers can book a parking spot at [book.oaklandairport.com](http://book.oaklandairport.com). Customers can choose their entry and exit dates, preferred lot and enter their contact and payment information. Once customers book a space, they will receive an email with a QR code to scan to get into and out of the airport parking lot.

### [EV charging stations installed at Las Vegas' Harry Reid International Airport](#)

**KTNV Las Vegas** - July 13, 2022

Those who park at Harry Reid International Airport will now be able to charge their electric vehicle — if they use valet.

Airport officials announced the recent installment of electric vehicle charging stations in both the Terminal 1 and Terminal 3 parking garages.

The charging stations are "currently available for valet customers only," they noted.

Decision-makers in Southern Nevada are in the midst of a broader push to expand electric vehicle charging access throughout the region. NV Energy plans to use \$100 million of funding to expand access to electric vehicle charging stations, in an effort to reduce greenhouse gas emissions.

## **Portable Toilets Put in Bradley Airport Waiting Lot After Rideshare Driver Complaints** **Cision PR Newswire - July 12, 2022**

Rideshare drivers are rejoicing with sweet relief, now that they have portable toilets at the Bradley International Airport cell phone waiting lot.

They've been placed in the lot after drivers complained about not having bathrooms and airport officials say there were "unfortunate sanitary circumstances," adding a burden on their staff.

While drivers tell NBC Connecticut Lyft does allow a five-minute grace period, it's usually not enough time to find a place to use the loo, park and get back to their other business.

Since the drivers' rallying caravan to the State Capital last week, the airport has made a concession, putting portable toilets in the lot.

"The reality is, for the most part, the drivers should not be in that cell phone lot for long periods of time," said Kevin Dillon, executive director of the Connecticut Airport Authority.

Adding to drivers' frustrations, passengers have to pay a \$2.25 fee to Bradley through their Uber and Lyft charge if they're dropped off or picked up at the airport. CAA tells us it goes to maintaining it.

"Because that infrastructure is what's generating the passengers that Uber and Lyft benefit from, so it's simply their fair share to balance the cost of the airport," Dillon explained.

Those fees are more the reason drivers say they deserve bathrooms.

"We doing rides 24/7. If it wasn't for us, these people would be stranded in the airport. They need us," Adam said.

Dillon said CAA is currently evaluating whether rideshare drivers will use the airport's new ground transportation center for their staging and facilities.

## **[Rental car industry struggling to bounce back after COVID-19 pandemic](#)** **City News Everywhere - July 12, 2022**

While issues at the airport have been front of mind for travellers over the last month, the rental car industry is also facing major disruptions.

Car shortages, fuel prices and increased demand from travellers have been putting immense pressure on the industry.

A recent Statistics Canada report found inventory shortages led to a more than 31 per cent price increase in rental cars, even when tourism activity was still low amid the COVID-19 pandemic.

However, with the new car market lacking inventory due to supply chain issues, rental companies have been unable to replace the cars they sold off during the pandemic.

"We're probably going to see another year, or maybe a year-and-a-half, before the car rentals can get their fleets back," he said. "So they're waiting for new car prices to actually come down a little bit and to be able to get delivery of new cars on a regular basis."

The car rental industry isn't the only one dealing with these inventory shortages, as **vehicle buyers** are being told to be prepared to wait weeks, months or even the next model year for their new wheels to get on the road.

“The transportation system right now is in a whole lot of hurt between the airlines and gas prices, and then you put in the rental car industry,” Smith added.

**[Transportation Department Details Passenger Bill Of Rights For Travelers With Disabilities](#)**  
**TravelAwaits.com - July 12, 2022**

U.S. Transportation Secretary Pete Buttigieg announced last week that the U.S. Department of Transportation (USDOT) has — for the first time — published what’s known as the Airline Passengers with Disabilities Bill of Rights. Essentially, it’s a summary of existing laws, however, they are now compiled in one document and are explained concisely.

The timing comes as airlines and airports alike face mounting criticism over everything from canceled and delayed flights to lost or mishandled wheelchairs and scooters.

What’s more troubling, however, is that according to the report, USDOT received 162 disability-related complaints in April. That’s up from the 119 disability-related complaints received in March 2022 and more than double the 80 complaints received in April 2019.

The Bill of Rights applies to individuals with a disability, which is defined as “a physical or mental impairment that permanently or temporarily impacts a major life activity such as walking, hearing, or breathing.”

Upon request, airlines must provide air travelers with disabilities information about the facilities and services that are available to them. That information includes aircraft-related, service-related, or other limitations on the airline’s ability to accommodate passengers with a disability, such as limitations on boarding.

Airlines and U.S. airport operators are both responsible for the accessibility of airport facilities. Airlines must ensure that terminal facilities that they own, lease, or control are readily accessible and usable by passengers with disabilities at U.S. airports, and readily usable at foreign airports as well. For example, airlines must provide an accessible route between the gate and the aircraft boarding location.

**[SA's airports company has a new app to tell you if your flight is on time – how much parking costs](#)**

**Business Insider South Africa - July 12, 2022**

Airports Company South Africa (ACSA) has launched a mobile app that allows users to check on their flight's arrival or departure time, calculate how much parking will cost, and navigate to points of interest inside the airport.

ACSA has embarked on a digital transformation drive. This includes plans for fingerprint and facial biometric scanners aligned with digital identity tokens that will automate the airport experience from check-in to lift-off.

And while these tech-driven plans to make South Africa's airports more user-friendly are still in the works, a simpler solution was recently launched by ACSA. The ACSA App, originally launched on 1 July, is available for free download on Apple, Google, and Huawei app stores.

The mobile app has seven main features across ACSA's nine airports. Users are prompted to select an airport when first using the app. Additionally, some features of the app are only available to those who've registered and created a profile.

Details around airport parking are also accessible through the ACSA app. A parking calculator allows users to work out how much it will cost to leave their car at the airport – whether short or long-term –

depending on where they park and how long they'll be. The app can also be used to pay for parking, either by scanning the ticket with the mobile phone or by manually entering the parking ticket number.

The app also allows users to pre-book parking, but this feature is only currently available for Johannesburg's OR Tambo International Airport. To pre-book, users need to register a vehicle by scanning the license disk and pay through the app with a registered bank card.

### [How the ride-sharing revolution failed passengers with disabilities](#)

**TheVerge.com** - July 11, 2022

Ride-sharing companies burst onto the scene over a decade ago, promptly putting the incumbent taxi industry on the back foot with promises of quick pickups and seamless fare payments. They also expressly marketed themselves as a boon for passengers with disabilities.

Paratransit services, also mandated under the ADA, are largely underfunded, unreliable, and occasionally block access to certain riders. Taxi companies are required to provide accessible service, but only for certain vehicle types. Ride-sharing had the potential to fill in a lot of the gaps in service, but Uber and Lyft have a decidedly mixed track record.

There have been some pilot programs and a handful of partnerships with third-party paratransit providers. Both Uber and Lyft claim to offer wheelchair-accessible service "within minutes," but only in select cities. The companies go to great lengths on their websites to tout their commitment to providing accessible transport, but Claypool says their efforts to fight against rules in court that would require them to provide more accessible service speak volumes.

Lyft, for example, has argued in court that it should not be subject to the ADA because it "is not in the transportation business." These types of statements have complicated efforts by disabled advocates to hold the companies accountable, Claypool says.

Uber and Lyft have a long track record of trying to avoid compliance under the ADA, which prohibits discrimination based on disability. In a 2017 lawsuit, disabled advocates accused Uber of denying equal access to people who use wheelchairs and violating the ADA.

[A subsequent report detailed](#) excessively long wait times for wheelchair-accessible vehicles (WAV) in New York City, which led to the city council's new rule requiring ride-hailing companies to make wheelchair-accessible services part of their operations. Uber's response was to sue the city to block the new rule, eventually forcing the city into a settlement, exempting Uber and Lyft from the WAV requirement.

A federal lawsuit obviously raises the legal stakes for Uber. The Justice Department is not only seeking monetary damages for affected passengers but also a court order forcing the company to comply with the ADA.

The lawsuit references a 52-year-old woman from Miami with a spinal injury who uses a motorized wheelchair, detailing how it would take on average five minutes or longer for her to board an Uber vehicle. The woman noticed that she was incurring fees for the added time but was denied a refund from Uber.

Uber and Lyft have improved their services for wheelchair-users in certain markets, like New York City. And people with visual impairments are able to use ride-hailing services with scant issues.

But there are still glaring deficiencies. People who use service animals, for example, are often refused service by Uber and Lyft drivers. Some riders have seen their accounts deactivated for "too many cancellations," even though the rides are abandoned because drivers decline their requests after learning of their disabilities.

[Parking at Denver International Airport is about to get more expensive. Here's what to know.](#)  
*Coloradoan.com - July 11, 2022*

Want to get away? You'll pay a bit more to leave your car behind at Denver International Airport starting Friday, July 15, depending on which parking lot you choose.

First, the good news: Parking at the Mount Elbert and Pikes Peak shuttle lots will still cost \$8 per day, with no hourly rates. So if you have time to plan ahead and don't mind that your car won't have a roof over its hood, those lots remain an economical choice.

Now, on to the fee increases, which airport leaders say are due to a "significant increase" to operating costs during the COVID-19 pandemic.

#### Garage parking at DIA

- Hourly rates rise from \$5 to \$7
- Daily rates rise from \$28 to \$30

#### Economy parking at DIA

- Hourly rates rise from \$5 to \$6
- Daily rates rise from \$17 to \$18 for the first three days
- Daily rates rise from \$15 to \$16 for each additional day

#### Short-term parking at DIA

- Hourly rates rise from \$6 to \$7
- Daily rates rise from \$144 to \$168. So no, you don't want your car to spend all day here.

#### Parking at 61st Avenue and Pena Boulevard lot

If you're willing to park a bit farther from the airport and take the "train to the plane," here's your best deal:

- Hourly rates rise from \$3 per 12 hours to \$5 per 12 hours
- Daily rates rise from \$6 to \$7

DIA's parking rates were last increased in September 2019, according to a news release from the airport.

[Officials misused airport parking perk for personal benefit](#)  
*Las Vegas Review-Journal - July 10, 2022*

Some Clark County officials were still getting free parking last year at Harry Reid International Airport for personal use, despite airport officials knowing of previous misuse, new data shows.

The improper use of airport-issued keycards, revealed in 1997 and 2005 Review-Journal stories, was believed to have ended years ago after airport staff whittled the number of cards given out from the hundreds to a dozen. The cards now go only to county employees and law enforcement who regularly have business at the facility.

But after the newspaper requested a search for deleted data, the agency produced spreadsheets of entrance and exit data for 36 cards issued to departments and current and former employees over a

two-year period. The agency, which declined to produce law enforcement cards for alleged security reasons, said there are 12 active cards provided to people who do not work at the airport.

Schiller and Gibson repaid, combined, nearly \$700 in personal parking charges in March after being presented with the data the news organization obtained. Airport staff provided the receipts of the repayments at the Review-Journal's request.

Airport staff said they stopped pulling monthly use reports that could have identified personal parking sometime after 2005. They were unable to specify when the reports ended.

Airport parking has been a problem for years with flyers complaining that they couldn't find spots in the older Terminal 1 garage or having to take shuttles from Terminal 3 or economy parking lots.

Long-term parking costs have risen from \$12 a day in 2005 to \$18 a day in both Terminal 1 and 3, according to the airport website. Economy parking is \$12 a day; it was \$6 in 2005. The airport has about 15,000 parking spots available to the public but is looking to add additional public parking that is now used by employees.

The airport projects that parking will bring in \$123 million in the 2022 fiscal year — about \$32.7 million more than the maintenance costs for the garage and lots, records show. The excess will be used to operate and maintain the airfield and terminal.

Jones said the current parking computer system, installed more than a decade ago, keeps only about 800 days of data. To obtain a keycard, the employee has to sign a disclosure that says the card can be used only for official business.

### **[California Throws 70,000 Truckers in Gig-Work Legal Limbo, Risking Supply Chains](#)** **Yahoo News - July 8, 2022**

Almost a dozen truckers told Bloomberg News they're unsure how to comply with California's Assembly Bill 5, which requires workers satisfy a three-part test to be considered independent contractors, or else be seen as employees entitled to job benefits. The trucking industry relies on contractors -- who until now have had flexibility to operate on their own terms -- and has fought to be exempt from state regulations for years.

California truck owner-operators must now comply with AB5 after the Supreme Court on June 30 refused to review a case challenging the legislation that sets out the tests for employment-status classification.

More than 70% of truckers serving some of the country's largest ports -- including Los Angeles, Long Beach and Oakland -- are owner-operators, and AB5 will govern their relationships with carriers, brokers and shippers in most cases, according to the CTA.

The law comes into effect for truckers in the busiest months of the year as retailers stock up on back-to-school and holiday goods. At the same time, dockworkers and railroad workers are currently negotiating contracts with their respective employers. Additional transportation snarls would only worsen pandemic-era supply-chain chaos and add to inflationary pressures, threatening to slow economic growth.

Truckers in other states are looking closely at California as an example of what might come next for them, according to the CTA's Sauer. "A lot of the laws and regulations that get adopted in California blow east," he said.



Home to the second-largest port complex in the US, New York and New Jersey failed to pass similar bills during the pandemic, but both states have since taken steps to regulate independent contractors. Other states including Washington and Massachusetts have also proposed labor-regulation bills.

It's "sad to see people don't understand the severity of the situation," said Edisson Villacis, president of the Elizabeth, New Jersey-based Port Driver Association. If anything, all the confusion in California is a cautionary tale. "It's a chain reaction and nobody is paying any attention."

### **[The Most and Least Expensive Airports for Parking Around the World, According to a New Study](#)**

**Travel and Leisure** - July 8, 2022

A new study has found that airport parking around the world can amount to almost \$300.

[According to a study](#) by driver education site, [Zutobi](#), the heftiest price tag on parking is at Doha's Hamad International, where a week in a spot runs at least \$278.77. Not far behind is London's Stansted airport, about 40 miles northeast of central London, where the weekly rate is \$263.66, followed by Abu Dhabi where it's \$228.70.

The most expensive American airport is on the global list at No. 6, [Boston](#)'s Logan International, where a week will cost a minimum of \$203 for a vehicle. Rounding out the top 10 are Barcelona El Prat at \$212.13, Berlin Tegel at \$211.50, Zurich at \$200.89, Paris-Orly at \$185.99, London-Gatwick at \$182.05, and Singapore Changi at \$178.13.

On the other end of the scale, a pair of Istanbul airports have the lowest weekly rates, with Sabiha Gökçen coming in as the cheapest at a mere \$16.05 and Atatürk at \$19.78. For comparison, 17 cars could park at the former and 14 at the latter for the price of one car at Doha's Hamad.

The best deal in the U.S. for weekly airport parking is, perhaps surprisingly, at [Los Angeles International](#), where it's just a minimum of \$35. The rest of the best deals including Bangkok's Suvarnabhumi at \$28.60, Rome's Leonardo da Vinci-Fiumicino and Madrid's Adolfo Suarez Madrid-Barajas, both at \$32.95, Bangalore's Kempwoda at \$34.80, Wuhan Tianhe for \$36.75, Shanghai Hongqiao for \$39.75, and Manila's Ninoy Aquino for \$40.14.

The study also looked at the biggest increases and decreases in parking rates between 2018 and 2022.

### **[Survey: Companies Should Rethink Business Travel Programs](#)**

**Auto Rental News** - July 8, 2022

With corporate travel and in-person meetings increasingly returning, businesses need to be thoughtful about how they're implementing – or re-implementing – their travel programs, especially when it comes to their ground transportation.

Prepared by Uber for Business and the Global Business Travel Association (GBTA), "The Corporate Travel Comeback: The Evolution of Ground Transportation and Other Trending Business Travel Topics" [study](#) uncovers concerns and considerations from travel managers at some of the biggest companies.

"Corporate travel is on the rise. Uber saw airport rides represent 13% of mobility gross Bookings in Q1 2022, growing 166% from the past year," said Susan Anderson, global head of Uber for Business. "As more and more companies shift to in-person and hybrid workflows, it's important that businesses reimagine their travel programs and policies, so that they're tailored to this new era of business that we're operating in. Our hope is that this report's findings can provide travel managers and others in

the business travel space with the insights and data they need in order to roll out seamless and efficient travel programs that outpace the requirements of a changing world.”

When thinking about their company’s current approach to managing ground transportation, survey respondents identified some top strengths of their travel programs – as well as notable areas for improvement.

- Rideshare and rental cars top the list. Most travel managers said their company’s employees frequently use rental cars (82%) and rideshare apps (70%) on work trips, but fewer than half (48%) said that employees frequently use taxis.
- Most travel policies sometimes allow chauffeured transportation/black car service (74%), premium ridesharing (68%), and premium/luxury rental cars (51%). Roughly one-third said their company’s employees “sometimes” or frequently” use chauffeured transportation (36%) or premium ridesharing (30%).
- Half of travel programs (49%) currently have a business account with a rideshare platform and one-third (35%) would consider it. The most important features cited by travel managers were reporting (76%), integration with expense platforms (69%), and ability to apply company policies (62%).
- A majority (84%) said sustainability is at least somewhat important in the design of their company’s travel program, with 50% saying it is very or extremely important.
- Even though travel programs prioritize sustainability, not all are willing to incur significant additional cost to achieve more sustainable outcomes. Only 6% of respondents said their company currently allows employees to spend more on sustainable travel options, and an additional one-quarter (26%) are considering allowing employees to spend more.
- Ninety percent of respondents said employees are more (30%) or equally as interested (60%) in bleisure travel – adding vacation days to their work trips – compared to pre-pandemic times.

### **[Sharp increase in commute leads to severe shortage of taxis and drivers](#)**

**EconomicTimes.IndiaTimes.com - July 6, 2022**

A sharp increase in airport transfers and office commute after the third wave of the pandemic has led to a severe shortage of taxis and drivers to meet the demand.

While commercial vehicle registrations have gone down drastically — by 42% in the two years to 2022 — the demand for drivers has increased sharply.

Apart from cab aggregators such as Uber and Ola, who are looking at regaining lost market share, and ecommerce firms that continue to hire drivers in large numbers, there is demand for drivers in the used-car sales market as well, fuelled by startups like Spinny, Cars24 and Droom which provide vehicle pickup and drop-off services.

According to Uber, demand for cars on the ride-hailing platform has surpassed pre-Covid levels.

There is a material increase in demand for cabs as well as for more drivers on the platform, said a Uber spokesperson.

Uber has increased fares to help its driver-partners amid the rising fuel prices, the spokesperson said, adding that it would directly boost driver earnings.

### **[When You Should Take a Taxi Instead of a Rideshare](#)**

**Lifehacker.com - July 5, 2022**

P.E.I. tourism groups are launching a shuttle service pilot project that will take travellers from Charlottetown Airport to Charlottetown-area hotels.

The Hotel Association of P.E.I. said the new pilot project is scheduled to run from July 6 to Sept. 4.

It will operate 4-days per week, Wednesday, Thursday, Saturday and Sunday, from 9:30 a.m. to 1 p.m. and 3:30 p.m. to 8:30 p.m.

Twelve hotels will be on the shuttle route covering five hotels along Capital Drive and seven hotels in the downtown core.

The project is starting due to high passenger numbers at the airport and a lack of transportation services, the association said in a news release.

The project is a partnership between the hotel association, the City of Charlottetown, the tourism accommodation levy, the Charlottetown Airport Authority and Coach Atlantic, which is supplying the vehicles and drivers.

### **[Shuttle service pilot project to run from Charlottetown Airport to area hotels](#)**

**Saltwire.com** - July 5, 2022

P.E.I. tourism groups are launching a shuttle service pilot project that will take travellers from Charlottetown Airport to Charlottetown-area hotels.

The Hotel Association of P.E.I. said the new pilot project is scheduled to run from July 6 to Sept. 4.

It will operate 4-days per week, Wednesday, Thursday, Saturday and Sunday, from 9:30 a.m. to 1 p.m. and 3:30 p.m. to 8:30 p.m.

Twelve hotels will be on the shuttle route covering five hotels along Capital Drive and seven hotels in the downtown core.

The project is starting due to high passenger numbers at the airport and a lack of transportation services, the association said in a news release.

The project is a partnership between the hotel association, the City of Charlottetown, the tourism accommodation levy, the Charlottetown Airport Authority and Coach Atlantic, which is supplying the vehicles and drivers.

### **[Brightline Expands Service Area with 'Brightline+' Shuttles](#)**

**Railwayage.com** - July 5, 2022

One of the logistical challenges that seems to be a regular topic of conversation among transit managers and rider-advocates alike is how to transport riders the “first mile” or “last mile” of a journey, the distance between their actual point of origin and where they board the train, and the distance between the station where they exit the train and their final destination.

The recent trend seems to be building park-and-ride stations and assuming that the riders will use their private automobiles to traverse the first and last miles. Brightline, Florida’s private-sector passenger line, has a different idea: Brightline+; a set of shuttle routes and demand-response rides that cover the first and last miles for Brightline riders, with vehicles providing private rides to and from stations.

Brightline is actively promoting the service, and the railroad’s web site, [www.gobrightline.com](http://www.gobrightline.com), features a banner that says: “Go car-free. Carefree,” a message that could appeal to several segments of the community: seniors who want to avoid the difficulties of using local transit, as well as younger folks who are in a hurry and want the “seamless” connections that Brightline+ offers. According to Alfonso,

the service is catching on. She told *Railway Age*: “We continue to experience increasing adoption of ‘Brightline+,’ our new door-to-door first and last mile mobility service, with 25% of passengers using Brightline+ in April compared to 22% in March.”

In addition to the quasi-taxis, there are a number of shuttles that connect with Brightline trains. All of them leave 10 minutes after connecting trains arrive, and rides to the customer’s point of origin to the station are scheduled through the Brightline app. The shuttles service two airports: Miami through the MIA Connector and Fort Lauderdale/Hollywood through the FLL Airport Connector, both of which run every day.

There is also the *Electric Shuttle* in Fort Lauderdale, which operates in the downtown area and east toward the beach. In addition, there are now local shuttles serving downtown Miami, West Palm Beach and Palm Beach. Passengers can book shuttle rides on the Brightline app after booking the train segment for their trips.

According to Alfonso, “Fixed-route shuttles to Beaches, Ports and airports will remain free, as will local complimentary EV shuttles (Circuit-operated golf carts)” and private rides will be offered at no extra charge for premium-fare customers only. Coach passengers who pay what Brightline calls “smart fares” are charged \$10.00 for a private-vehicle ride. The fare for each shared ride is \$5.00 for all riders.

Construction on the expansion to Orlando Airport is continuing, with an eye toward extending the line to Tampa. There is a change coming in the route west of Orlando, as Alfonso told *Railway Age*: “Along with a broad range of stakeholders, we have identified a solution now known as the Sunshine Corridor which contemplates two new stations and integrates Brightline’s intercity service with SunRail, through an east-west expansion.

#### **[FORT LAUDERDALE AIRPORT: Parking Situation So Bad, Drivers Told To Use Ride Share](#)** **BocaNewsNow.com - July 1, 2022**

At Broward County’s Fort Lauderdale-Hollywood International Airport (FLL), officials are **anticipating more than 520,000 travelers to fly in and out between Friday, July 1, and Wednesday, July 6, 2022**. While this passenger projection is about eight percent lower than the 2021 holiday forecast due to fewer available airline seats, FLL will still be bustling with travel activity. The **busiest travel days should be Friday before the holiday and the Wednesday following**. Overall, FLL expects **an average of 86,724 daily passengers** during the six-day holiday travel period.

If you are traveling through FLL during the Independence Day travel period, consider these tips:

The Nomi Health-operated testing service at FLL is located pre-security in Terminal 3 near baggage claim in a secluded area accessible curbside from Door 311.

While face masks are no longer required by federal mandate to be worn inside airports or onboard planes, this layer of protection against the spread of COVID-19 is still recommended by the Centers for Disease Control and Prevention. Also, continue to practice other safety measures such as washing or sanitizing hands frequently, and social distancing whenever possible.

FLL offers travelers a variety of parking options in its garages. Long Term Parking is \$15 a day, and Short Term Parking, intended for dropping off or picking up passengers, is available for \$3 an hour with a maximum daily rate of \$36. Download the free FLL Airport App for information on parking, flights, restaurants, and shops before arriving at the airport. If you plan to park at FLL, allocate extra time to get here and secure a spot among the parking garage’s 10,000-plus spaces, which could fill up during the holidays. Tap into the garages’ smart parking technology to find the closest open spot. Then, in the garage driving lanes, look at the monitors mounted to the ceiling for the number of available spaces in each aisle.

Travelers can use SunPass Plus as a convenient way to pay for parking using a SunPass transponder in the Airport's three parking garages. The traveler must use a SunPass Plus lane to enter and exit for the account to be charged. No ticket is required with SunPass Plus entry.

FLL's Overflow Parking Lot will only begin accepting entries when the airport's parking garages reach full capacity. Watch for parking updates on the airport's social media pages. **Travelers opting to use the Overflow Parking Lot should allow at least 45-60 minutes extra time to park and board a shuttle to their departure terminal.**

FLL currently offers Curbside Valet Parking service at reduced capacity with only two drop-off/pick-up locations.

### [Bristol Airport explains why parking costs change as passenger quoted £105 for 24 hours](#) **Bristol Live - July 1, 2022**

Bristol Airport has confirmed it raises the prices to park there depending on how many spaces are left, after a man shared his shock at being quoted an eye-watering £105.99 to park at the airport for 24 hours.

He said when he went to book parking, all the car parks were full except for the new multi-storey car park, which quoted him £105.99 for a 24 hour stay - that's £4.41 an hour. When Bristol Live made enquiries about parking at the airport for 24 hours, the airport's website quoted a variety of figures depending on the car park, but all around £80-£90.

Bristol Airport confirmed prices depend on demand and availability, and this isn't a new thing, so prices can differ. Mr McGimpsey discovered that June is a busy month so prices are higher, and the multi-storey is the most expensive option so when the other car parks are full up, the prices there rise the most.

"We have a choice and a variety of car parking options for customers and booking online with us direct guarantees the best price," said an airport spokesperson. "Prices are determined automatically based on demand so the best prices are obtained the earlier you can book.

"Bristol Airport has a free one-hour car park for pick-ups and drop offs, with courtesy buses to the terminal. Alternatively, there are many direct bus and coach services linking the Airport with the city, South West, and South Wales," he added.

## AIRPORT NEWS

### [Milwaukee Mitchell International Airport: Celebrates Disability Pride Month](#) **WISBusiness.com - July 13, 2022**

Milwaukee Mitchell International Airport is committed to ensuring its facilities and services are accessible to all guests who visit the Airport. Over the past several years, MKE has implemented several new programs and features that are aimed at making the overall travel experience easier for those flying with a disability.

MKE is a member of the Hidden Disabilities Sunflower Program. Adults and children traveling through MKE can pick up a special sunflower lanyard at the Airport Information desk, which is located pre-security in the main terminal.

These lanyards discreetly signify to employees any passenger that may need extra assistance. Hidden disabilities are not visible and can include dementia, mental health conditions, visual impairments, chronic conditions, autism, hearing loss, etc.

Travelers who would benefit from the Hidden Disabilities Sunflower Program are encouraged to pick up a lanyard at MKE and wear it throughout their journey, including at other airports.

Additionally, All of Milwaukee Mitchell's parking shuttles are fully accessible, and MKE offers plenty of accessible parking spots throughout its parking facilities. All airlines serving MKE provide complimentary wheelchair service and other special assistance for travelers upon request.

### [Bradley International Airport awarded \\$20 million grant for improvements](#)

**New 12 New Jersey** - July 9, 2022

State and federal officials say Bradley International Airport has been given a \$20 million grant for improvements to the terminal.

Some projects include expanding the ticketing area, improving baggage handling and making the airport more handicapped accessible.

The improvements come on the heels of a recently completed overhaul of the parking and ground transportation services section of the airport.

### [Expect big delays at San Diego International Airport, due to Terminal 1 construction](#)

**CBS 8** - July 4, 2022

Passengers can expect significant delays at the San Diego International Airport Tuesday through Friday because of the planned demolition of a pedestrian bridge at Terminal 1, authorities said.

Terminal 1 ground transportation services, including:

- taxis
- ride share
- courtesy vehicles
- rental car buses

Will be temporarily relocated to an area in the former Terminal 1 parking lot, the airport's Sabrina LoPiccolo said. All passengers using these services will need to cross the Terminal 1 crosswalk and walk toward the parking lot area.

Private vehicles will be routed through the current Terminal 1 transportation islands to drop off or pick up passengers. Passengers will be instructed to use the crosswalk located in front of Terminal 1 to access either the terminal or private vehicles.

"Everyone coming to the airport -- whether flying, picking up or dropping off -- should prepare for congestion and delays," LoPiccolo said. "Plan to arrive early and use caution when traveling through the work area. Volunteers will be stationed outside Terminal 1 to assist arriving and departing passengers."

Parking at the airport will be extremely limited. Here are some suggested options for passengers:

- Use public transit to the airport. Try the free San Diego Flyer shuttle, a last-mile connection between the Old Town Transit Center and the airport. MTS will also offer free rides on the 992 bus from the airport to downtown through Labor Day.
- Get dropped off or picked up by friends or family. Taxi, Lyft, Uber or other rideshare options are good alternatives.
- If parking at the airport, make parking reservations. They can be made for the Terminal 2 Parking Plaza or valet. If parking in the Terminal 2 Parking Plaza but flying from Terminal 1,

passengers can ride the Terminal Loop Shuttle, which transports passengers between the two terminals. Reservations can be made at [san.org/parking](http://san.org/parking)

### [Bradley International Airport Cuts the Ribbon on New Ground Transportation Center](#)

**AviationPros** - July 1, 2022

Thursday, June 30, the Connecticut Airport Authority celebrated the anticipated opening of its Ground Transportation Center at Bradley International Airport with a ribbon-cutting ceremony.

After five years of planning and construction, which took place at the height of the COVID-19 pandemic, the new \$210 million state-of-the-art facility is on track to open to the public in mid-July.

When it opens, it will provide an elevated passenger experience, with improved access to rental cars, more parking, and future options for public transit.

The key elements of the new Ground Transportation Center include:

- Convenient Rental Car Services

The rental car operations for nine brands will be consolidated under one roof in this facility, including vehicle pick-up and drop-off, car storage, cleaning, and fueling. Passenger access is available within a short and sheltered walking distance from the main terminal, Terminal A. Passengers will no longer need to use a shuttle to access their rental cars.

- Additional Public Parking

The facility will add 830 new public parking spots, increasing the airport's parking availability by ten percent. More than half of those spaces will offer covered parking, and the remainder will be surface parking spots next to the facility. All new spots are within a short walking distance to Terminal A.

- Improved Access to Public Transportation

In addition to housing charter bus traffic, the facility will also include a dedicated area that, in the future, will be used to receive high-frequency buses connecting the airport to the CTRail line, as well as regional bus services.

With the environment in mind, the opening of the facility will eliminate more than a quarter million estimated shuttle trips per year. The facility will house more than 50 electric vehicle charging stations. The rental car companies will also utilize environmentally friendly substances and will recycle and filter water during car washes.

### [New study forecasts a global tourism recovery by 2024](#)

**Travel2LATAM.com** - June 29, 2022

Airports Council International (ACI) World has released its tenth quarterly assessment looking at the impact of the COVID-19 pandemic, its effects on airports, and the path to recovery.

More than two years after the World Health Organization (WHO) declared the COVID-19 outbreak a global pandemic, some "normalcy" has begun to emerge thanks to a historic vaccination effort that saw, at the time of publication, more than 12 billion doses administered in 184 countries.

Under those assumptions, ACI World forecasts the following regarding the recovery of airport passenger traffic:

- Based on the current projection, which represents a slower-than-expected first quarter of 2022 due to the Omicron wave, global passenger traffic is expected to reach 2019 levels by the end of 2023 with full-year recovery to levels from 2019 to 2024. The overall recovery will primarily be driven by the recovery in domestic passenger traffic, but will be hampered by the stalling recovery in Asia-Pacific and a slower recovery in global international travel (worldwide). , domestic traffic accounted for 58% of total passenger traffic in 2019).
- Global domestic passenger traffic is still expected to reach 2019 levels by the end of 2023 with full-year 2023 traffic on par with 2019 levels. However, global international passenger traffic will require nearly another year. to recover and will reach 2019 levels only in the second half of 2024. Full-year recovery to 2019 levels will only occur in 2025 for international passenger traffic.
- At the country market level, markets that have significant domestic traffic are expected to recover to pre-COVID-19 levels in mid-2023 through the end of 2023. Markets with a significant share of international traffic are unlikely to recover to pre-COVID-19 levels. return to 2019 levels by 2024, with some even having to wait until 2025. Due to uneven vaccine availability, geopolitical conflict, and the resulting humanitarian crisis, as well as worsening economic prospects, some country-markets, especially emerging and developing economies, are not likely to reach 2019 passenger levels before 2025 or 2026, especially those markets that rely on international traffic.

*This message has been sent to you [The Airport Ground Transportation Association](#)*