

AGTA News from the Airport Curb



In case you missed AGTA's most recent Zoom conference, click on the link below to access a recorded copy of: What changes are being made and what is needed in a post pandemic environment.

Zoom Recording Information:

https://us02web.zoom.us/rec/share/qIYXwcpyY-MGYFgTJ5Os09_VrOO-Jn7RQjfOf_jAGOvRDDWUobxQkFwB2KKejQvL.xYtufpwKsR-WjPhr

Passcode: kl0@6L&!

October 23 - 26:

AGTA 2022 Rally in Raleigh; Sheraton Raleigh Hotel - More information to follow soon

Welcome new member **Ecar SuperShuttle Express**, operating in Tampa, Dallas, and Miami

CAREER OPPORTUNITIES

- Ground Transportation Administrator (2 open positions) RDU <u>Click Here for more info. & to Apply</u>
- Commercial Manager Ground Transportation, ONT Click Here for more info. & to Apply

GROUND TRANSPORTATION NEWS

LAX unveils new automated people mover's first train cars

Urabanize LA - August 3, 2022

The new INNOVIA 300 vehicles, built at the Alstom factory in Pittsburgh, Pennsylvania, will allow passengers to travel along a 2.25-mile elevated guideway linking the airport's famously congested central terminal area with two new ground transportation hubs to the east, as well as a new consolidated rental car facility with capacity for more than 18,000 vehicles.

To date, three train cars have arrived at the people mover's maintenance and storage facility, with an additional car expected to arrive this week. The total fleet will eventual number 44 vehicles, providing peak our trips every two minutes with an end-to-end travel time of 10 minutes.

The people mover, which is a centerpiece to LAX's \$5.5-billion Landside Access Modernization Program, or "LAMP," is scheduled to debut in 2023. Shortly afterward, it is expected to offer a connection to the new Crenshaw/LAX and C Line stop now under construction at Aviation Boulevard and 96th Street.

More broadly, LAX is in the midst of a \$15-billion revamp overhaul which has recently seen the debut of the \$1.73-billion west gates expansion of the Tom Bradley International Terminal, which added 15 new passenger gates in a five-story, 1,700-foot-long building. Additionally, the airport is expected to add a new passenger concourse attached to Terminal 1 and a new passenger terminal on the east side of Sepulveda Boulevard. Those projects are expected to be built by 2028, prior to the start of the Summer Olympic Games.

Omio and Uber join hands to take mobile-first travel up a gear in the UK

Tech.eu - August 3, 2022

On the back of a funding round of \$80 million in June, Germany's ground transportation platform Omio has partnered with Uber to offer its inventory and technology to enable users to search and book international and national train and coach routes via the Uber app.

Its first pitstop will be the U.K. Uber is piloting the new multimodal services such as trains and coaches in the U.K. The ticketing integration will enable a seamless, digital, and mobile-first approach to travel across the country hosted entirely within the Uber platform.

The single integration allows Uber to access the full breadth of Omio's bookable inventory of more than 1,000 transportation providers in 37 countries worldwide.

Juneau Assembly approves changes to taxi rates and fees

kinyradio.com - August 3, 2022

The change falls under the Commercial Passenger Vehicle Class A endorsement, which covers taxi rates and fees.

The flag drop rate increased from \$3.40 to \$4.00 and the mileage rate increased from \$0.22 per one-tenth mile to \$0.25 per one-twelfth mile.

Two discrete additional fees, the \$1.00 Airport to and from fee and \$1.50 Cruise Ship Dock fee, were removed.

Assemblymember Michelle Hale noted that, while the pandemic has been difficult for taxi companies and drivers, there have been complaints from the public.

"There are many instances where people are unable to get rides, people arriving at 11 o'clock at night or 10 o'clock at night and there are no taxis," she said. "I wonder at what point we in Juneau might

think of looking at our taxi regulations and making sure they actually are keeping pace with the times and maybe taking a look to see if we have to change those taxi regulations."

"This is something that we look at, at least annually, although this is the second one that we've done recently. I'm in regular communication with one taxi owner in particular, there's a there's only a handful in town, the others certainly are willing to reach out and discuss," Deputy City Manager Robert Barr responded. "Increasing the rate I think is one of those changes that will hopefully enable taxi owners to hire more taxi drivers and make that more economical."

Transit Briefs: NY MTA, LAX, Province of British Columbia

Railway Age - August 3, 2022

LAX revealed on Aug. 2 its first APM train, part of the 2.25-mile elevated guideway scheduled to be operational in 2023, CBS reported.

The first train traveled from Alstom's Pittsburgh factory and arrived at LAX in June, with three more following. According to *CBS*, they are among 44 trains coming to the airport as part of the driverless train system, which is being described as the "centerpiece of LAX's Landside Access Modernization Program," featuring six stations and including connections to the Metro light rail system.

According to Los Angeles World Airports (LAWA), during peak hours (9 a.m. to 11 p.m.), the APM will run nine trains, each with four cars, and will be capable of carrying up to 50 passengers and their luggage, with a total of 200 passengers per train. Train speed will top out at 47 mph. Trains will be available at each station every two minutes during peak hours with a total of 10 minutes travel time end-to-end (from the Consolidated Rent-A-Car Facility to the West CTA Station). For easy access, LAWA says, the APM trains will have large, wide doors with level boarding and each car will have 12 seats designated for travelers in need. The APM will be free for all users and operate 24/7. With an anticipated use of approximately 30 million passengers per year, LAWA estimates that the APM will result in 117,000 fewer vehicle miles traveled per day.

The APM trains, elevators, escalators and moving sidewalks provide for quick access to the terminals and stations, LAWA says. Passengers will be able to view real-time flight information, public art in a variety of media, and will see the iconic Theme Building from a brand-new perspective as the train enters the CTA.

In addition to reducing traffic, LAWA says, the APM will leverage "cutting-edge sustainability practices to reduce the airport area's carbon footprint." The system's 44 cars will be fully electric, 98% recyclable and generate a portion of their own power through regenerative braking, while providing an industry-leading ride quality for users, LAWA adds. The command center and maintenance facility, according to LAWA, generates nearly half of its power from solar energy and is designed to be LEED Gold Certified.

Massport, Elected Officials Celebrate Grant That Will Bring More Electric Vehicles to Logan EastieTimes.com - August 3, 2022

Last week, Massport joined Eastie's elected officials to celebrate a new grant that aims to curb carbon emissions from airport related traffic and roadside operations that pollute our air.

Massport recently received a Massachusetts Clean Energy Center (MassCEC) grant to support planning and facilitating the transition to more electric vehicles (EVs) at Logan.

Getting more passengers in an electric vehicle is an important step as Massport moves toward becoming Net Zero by 2031.

"Offering EVs through rentals and rideshares will catalyze the adoption of EVs and help us achieve our clean transportation and emissions reduction goals," said MassCEC CEO Jen Daloisio. "The

growing deployment of EVs at Logan Airport and accompanying infrastructure will both help to educate consumers and begin to reduce emissions in surrounding communities. MassCEC is proud to support this innovative program."

In 2019, there were more than 1.3 million rental car transactions at Logan and 2022 is trending to near 1 million transactions. Today, passengers at Logan can rent more than 200 EVs from the Rental Car Center, or choose an EV option from Uber or Lyft. By renting an EV, passengers can see for themselves how easy these are to use and reduce fear about charging the vehicle.

The demand at Logan Airport for more EV charging both landside and airside continues to increase. Massport has more than 40 chargers landside available for the public, in our parking garages and Ride App and taxi pools. These chargers are funded through Massport's capital budget as well as grant funding.

For those driving their own EV to Logan, there are 173 hybrid, electric, and alternative fuel only parking spaces available and charging ports are located conveniently near the terminals with no cost for electricity use. Massport is also working to transition its own fleet to EVs, and recently ordered 2 electric Ford F-150 trucks and 2 electric Ford Transit vans for use at Logan Airport.

Sharjah launches first-of-its-kind smart taxis in the Middle East

Gulfnews.com - August 3, 2022

Sharjah Taxi, a subsidiary of Sharjah Asset Management Company, an investment arm of the Government of Sharjah, has launched the first-of-its-kind smart taxi in the Middle East, with the primary goal to harness artificial intelligence services to be utilised in vehicle operations and safety.

Khalid Al Kindi, Executive Director of Sharjah Taxi, said that the smart vehicles are equipped with sensors, cameras, a mobile data unit and other devices connected to an integrated system for control mechanisms. The pilot project benefits from best international practices in the field of intelligent transportation systems, which will contribute to increasing operational efficiency, and provide an integrated network of systems to report instant and accurate information related to transportation movement.

He highlighted that intelligent transportation systems apply modern technologies in the areas of monitoring, information collection, control and means of communication, and utilise the full capacity of road networks and other means of transportation. The system helps regulate flow of traffic, facilitate access to key places, monitor driver behaviour, mitigate erroneous practices, and reduce meter manipulations. As a result, the number of trips and total wasted kilometres are reduced, ultimately reducing the rate of road accidents and environmental pollution, whilst raising operational efficiency. The company also benefits through a reduction in operational costs.

Al Kindi explained that the launch of the smart vehicle will result in an important package of outputs, most notably monitoring driver behaviour. The system contributes to monitoring driver behaviour through an intelligent system, with the ultimate aim of analysing the causes and circumstances leading to erroneous practices, such as the use of mobile phones while driving, driving under the influence of alcohol, drowsiness and fatigue, or preoccupation with anything other than the road.

The recently opened control centre helps support the vision of Sharjah Taxi, which has been equipped with the latest new technologies in operating taxi transportation services. Through the centre, the operations of nearly 750 taxis are managed in Sharjah City, Sharjah International Airport and in the Eastern Region. The centre monitors drivers' wrong practices, directs them to safety, educates them, and ensures their commitment and adherence to work regulations.

The Sharjah Taxi fleet comprises 760 vehicles, including 96 vehicles for the eastern and central regions, 160 vehicles for Sharjah International Airport, 20 vehicles designated for women and families in Sharjah city and the airport, 10 luxury limousines and additional vehicles for people with disabilities.

Racing to the capital: What's the fastest way to get from New York to Washington, DC?

The Points Guy- August 3, 2022

We decided to focus on speed rather than cost, targeting routes that business travelers may take between the two cities. So, we left New York during the morning rush hour on a weekday to simulate a realistic trip. Racers split up between two trains — the Amtrak Northeast Regional and the Amtrak Acela, both departing from New York's Penn Station — and two planes — United and Delta flights, departing from Newark Liberty International Airport (EWR) and LaGuardia Airport (LGA), respectively.

Key takeaways:

Trains: Trains might take an hour or two longer than planes, but they have the potential to be more relaxing and productive, with operational Wi-Fi. Trains are generally more reliable than flights, as they aren't subject to air-traffic delays, inclement weather and the airport chaos that has been especially disruptive in 2022.

Lynn's train arrived an hour and 46 minutes later than Michaela's flight, but Lynn felt confident that her train would get to D.C. around 1 p.m. and she'd be able to work consistently in the process.

Planes: Flying was the fastest and most expensive option. Luckily for Halle and Michaela, there were no air traffic control delays or ground stops. But, for business travelers hoping to work, it's not the most productive option. While the lack of crowds traveling on a Tuesday at midmorning might be a fair simulation for business travelers, weather and other airport-related delays are completely unpredictable.

Bottom line:

While we tried to make our race as real –and fair– as possible, there were several variables in our experiment that might play out differently in real life. We started from the same place at the same time for the sake of the race, but Lynn, for example, might have realistically left her house fifteen minutes later to catch her 10 a.m. Acela, and Halle might have left thirty minutes later to avoid waiting around for her plane in the crowded terminal. And some variables were just out of our control, like traffic, weather, security lines and transportation delays. If we had done our race in the afternoon (of the same day) instead of the morning, a series of thunderstorms over Washington and New York would have delayed or canceled our flights, making the train a faster option.

Assess your travel needs when deciding which method is best for you. If you prioritize comfort, amenities, reliability and consistency, the Acela might be your best bet. Trying to save money? The regional train may be the solution for you. And if you're willing to spend up and gamble on the chance to get to D.C. as fast as possible, planes are the way to go.

Cost and time breakdown

	DELTA 🛪	UNITED 🛪	AMTRAK 👸	AMTRAK 👸 REGIONAL 💆
TIME FROM LINCOLN CENTER TO WASHINGTON MONUMENT	2 HOURS, 56 MINUTES	3 HOURS, 20 MINUTES	4 HOURS, 18 MINUTES	4 HOURS, 21 MINUTES
TIME IN MOTION	46 MINUTES, WHEELS UP TO WHEELS DOWN	47 MINUTES, WHEELS UP TO WHEELS DOWN	2 HOURS, 47 MINUTES	3 HOURS, 46 MINUTES
HOW WE GOT TO STATION/AIRPORT	UBER (\$53.45) 36 MINUTES	BLACKLANE (\$153.38) 36 MINUTES	UBER(\$22.77) 25 MINUTES	SUBWAY/WALKING (\$2.75) 20 MINUTES
HOW WE LEFT STATION/AIRPORT	UBER (\$24.90) 8 minutes	LYFT (\$17) 8 MINUTES	TAXI (\$14) 15 MINUTES	TAXI (\$9) II MINUTES
TICKET COST	\$273	\$254.60	\$185	\$138
TRANSPORTATION COST PER MINUTE	\$5.93	\$7.07	\$1.11	\$0.64

Pros and cons

Acela

Pros

- Mostly reliable Wi-Fi
- No security hassles
- Spacious seats
- Not too busy
- Big selection at the cafe
- Cheaper than flying
- Low risk of significant delays

Cons

- Wi-Fi wasn't super fast
- The cafe was expensive
- Gross bathroom
- · Slow compared to flights

Northeast Regional

- Working Wi-Fi most of trip
- No security hassles
- Cheapest option
- No threat of airport-related Slow compared to flights

Cons

- Wi-Fi wasn't super fast
- · The train was crowded
- · Seats aren't spacious

Delta

Pros

- · Spacious seats
- Free drink service
- Super fast travel time
- Great terminal

Cons

- · Wi-Fi was slow and not active for long
- · Wait at security
- · Limited time to be productive
- Threat of delays

United

Pros

- · Spacious seats
- · Drink and snack service
- · Super fast travel time

Cons

- · Wi-Fi was slow and not active for long
- · Wait at security
- · Limited time to be productive
- Threat of delays
- Crowded terminal

Heathrow Airport RUNS OUT of new taxi tag devices that allows cabbies access to terminal cab

Heathrow Airport has RUN OUT of devices that allow London taxi drivers access to its in demand airport terminal taxi ranks.

Heathrow Airport is home to London's biggest rank, with up to 500 cabs able to 'put on' at any one time. Taxi drivers wishing to service the airport are required to register themselves with the airport in return for a device called a 'tag' that allows access to the feeder park to the airport ranks.

In 2019 London Heathrow announced a 'one in, one out' policy for new taxi drivers wanting to obtain access tags to the airport's ranks.

The current policy means that new drivers are only able to join the Heathrow taxi rank and receive a tag device when an existing driver closes their account at Heathrow.

Since then drivers entering the taxi industry must be placed on a waiting list and must hope for drivers to hand back tag devices to allow new or willing cabbies the opportunity to work the Heathrow airport.

A shortage of devices has seen cabbies who currently hold a tag device struggling to replace ageing tags which no longer function.

Sam Houston, Licensed Taxi Drivers' Association (LTDA) Senior Rep, said in <u>TAXI Newspaper</u>: "Britain's busiest airport now finds itself in the unenviable position of requiring airlines to cancel flights – essentially turning away business, and, more importantly, ruining the cherished holiday plans of thousands of customers, who might choose a different option next time around.

"What you won't have read about in the press, is the chaotic administration of the Terminal Drop-off Charge (TDOC) by contractor APCOA. You also won't have read how HAL (Heathrow Airport Limited) has managed to completely run out of tags for entry into the Taxi Feeder Park, meaning even existing tag-holders cannot get a replacement, if their tag malfunctions, which, given the ageing technology, is a frequent occurrence.

Samson Sky Flying Car Weeks Away From Going On Sale

Motor Biscuit - August 2, 2022

MotorBiscuit has brought you a lot of developing progress on flying cars. All of them promise actual production to happen soon. Well, now we have one company that is really ready to offer its flying car for sale within weeks. It is the swoopy Samson Sky Switchblade, in development for 14 years. It has passed road tests. And the FAA approved flight testing in July. That means it is only weeks away from being available for retail sales.

Some say it combines the worst features of a car and the worst features of an airplane. And taking off only from an airport is one big issue. But if you've got the money, then this becomes both a novelty and a convenient form of transportation once you land at your destination.

And it does this with luxury features and a hybrid drivetrain to boot. Once you land, you fold the wings into the sides of the car and travel like a regular car to wherever you need to go.

The flying car can transport two passengers at a maximum altitude of 16,000 feet. At that altitude, it can cruise at 160 mph. Ground-to-air conversion is seamless. But there are a few downsides.

The first is insurance. Since there are no categories for these types of cars, it is expected that the Switchblade will need to be insured as both a car and an aircraft. Another is a pilot's license. To fly a plane, you need one. That means an instrument rating. And attempting to fly into airports like LAX in Los Angeles or San Francisco International Airport requires plenty of experience.

Another issue is maintenance. Only FAA-certified A&P mechanics can perform maintenance or repairs to an aircraft. All of this means added costs far beyond servicing a Lamborghini or Ford GT. But these are factors irrelevant to those who would entertain purchasing a flying car like the Switchblade.

There are many airports across the U.S. with airpark communities. These are usually owned and operated by ski or golf resorts. In that environment, what kind of impact would an airplane have that can taxi off of the runway, then drive out of the airport to destinations unknown? Whatever the costs, it would probably be worth it to a considerable group of flying car fans in this group.

Deal EXTENDED to Save on Travel From Airport to Disney World

All Ears - August 1, 2022

To celebrate the service's first summer in operation, The Sunshine Flyer was offering free rides for kids until July 31st, but now, that offer has been extended!

Kids can now ride free on any trip booked from now **until September 5th!** Tickets do not need to be used before September 5th, they just need to have been purchased before then.

Adult tickets are also discounted as part of this offer, with adults able to ride for \$16 instead of \$17 per ticket. The Sunshine Flyer also recently donated 50% of its ticket sales during its first 50 days of service (an amount that came to \$279,220.75) to the Central and Northern Florida Chapter of Make-a-Wish Foundation in celebration of Disney World's 50th Anniversary. Plus, the bus service has been so successful, it's already added 10 new buses to the fleet! The Sunshine Flyer buses are all made to look like 1920s trains with the driver and staff dressed as conductors and train engineers.

If you're looking for more options for transportation between Orlando International Airport and your Disney World hotel, the Mears Connect is another bus service that will take you to your hotel. You can also utilize a rideshare service like Uber or Lyft, and Orlando International Airport has rental car services, as well.

Oakland Airport to Add 5 Electric Shuttle Buses to Fleet

NBCBayarea.com - August 1, 2022

Five new electric buses will be added to the fleet of parking shuttles at Oakland International Airport, Port of Oakland commissioners decided last week.

The buses, the first such battery-electric vehicles in the airport's parking lots, will begin operation by 2024. Airport leadership considers the move to be the first step in electrifying the shuttle bus fleet entirely over the next decade.

The \$5.5 million project will be funded partially by various federal and state grants. Airport staff hopes to acquire a \$1.5 million zero emission vehicle grant awarded by the Federal Aviation Administration's airport improvement program.

The airport recently began an online parking reservation system, where passengers can reserve a spot in any airport parking lot until two hours before their arrival. More information can be found at book.oaklandairport.com.

<u>Tesla vehicles are increasing Hertz's customer satisfaction, still adding more EVs to the fleet Electrek.co - August 1, 2022</u>

Last year, Hertz announced an important effort to electrify its fleet of rental cars, led by a massive purchase of 100,000 Tesla Model 3 vehicles. More recently, the company added Model Y vehicles to the order.

The rental car company said that it expects to have all 100,000 Tesla vehicles by the end of 2022 – though Tesla didn't seem to be completely on board with that timeline.

In April, Hertz announced that it is also adding up to 65,000 electric vehicles from Polestar to its fleet over the next five years.

The CEO confirmed that it has rented Tesla vehicles for 160,000 days already, and customers renting Tesla vehicles from Hertz are rating them much higher than if they rent other vehicles from them.

Scherr added:

With respect to electric vehicles in our airport and off-airport fleet, we've recorded over 160,000 transaction days using Tesla cars, booked at premium rates that are typically \$30 to \$35 in excess of comparable average rates. Customers are enjoying the Tesla EV experience, which is being expressed in NPS scores that are 10 points higher than our global average. We are continuing to expand the electric vehicle offering through the regular delivery of Tesla cars and now Polestars.

NPS stands for "Net promoter score," and it is used to rate the likelihood that customers would recommend a company – often a good metric for customer satisfaction.

Hertz is really liking its move to electric vehicles, and Scherr said that we should expect them to announce more large purchases of electric vehicles in the near future.

Essex Trading Standard's issues airport parking warning

Bishops Stortford Independent - August 1, 2022

Essex County Council's Trading Standards has issued a warning to holidaymakers about bogus airport parking.

The department has received "high numbers" of complaints from holidaymakers who have been duped.

They have returned to their vehicles to find damage, theft of contents and unexpected mileage.

The county is home to two airports - Stansted and Southend - and Trading Standards warned passengers that some claims of secure parking can mean a field or residential streets in practice and advised customers to consider more than price and availability.

When choosing airport parking companies, Essex Trading Standards advises:

- Choose a reputable company. Use one of the main car parking companies whose name you recognise.
- Visit the official airport website. All of the major UK airport websites have links to approved parking sites.
- Look closely at the website you are considering using. Do they have full contact details to allow you to query anything and, if necessary, complain?
- If possible pre-book in advance. You will then be able to get the best price and compare different options.

When you leave your vehicle, make sure there are no valuables left in it. If possible, take
photos of the car to show its condition when you left it.

See inside the 4-seat electric flying taxi that could be shuttling passengers between airports and city centers by 2026

BusinessInsider.com - July 29, 2022

Airlines like American and JetBlue plan to use eVTOLs to ferry premium passengers between city centers and transport hubs. Major aircraft manufacturers Airbus and Boeing are among a number of firms developing their own versions of the craft.

However, the craft with the most potential, at least in terms of orders, is Brazilian plane maker Embraer's Eve, which it launched through New York-listed subsidiary Eve Air Mobility (EAM).

The craft has won 1,900 orders from regional airlines including Republic and Skywest, helicopter firms and Europe's largest defence company BAE Systems.

EAM unveiled a mockup of the cockpit at the airshow, and hopes Eve will be in operation in cities from 2026. Here's what it could like look like.

•



Inside the passenger cabin of the Embraer-backed eVTOL called Eve. Eve Air I

Rome vows to crack down on 'rip-off' airport taxis targeting tourists

Thelocal.it - July 28, 2022

This week, Rome's local authority has pledged to take action – at least against unscrupulous drivers operating out of the city's airports – after two foreign correspondents based in the city sharing their accounts of being overcharged.

The BBC's correspondent in Italy, Mark Lowen, took to Twitter on Tuesday to share the story of how a friend was charged €70 for a journey from Fiumicino airport to the city centre – a trip that has a fixed cost of €50.

The driver also claimed his credit card machine was not working and so he could only take payment in cash, Lowen said.

His story struck a chord with many of Rome's residents and visitors, with the tweet shared hundreds of times and the city's mayor repeatedly tagged by social media users.

Another of Rome's foreign correspondents, Gavin Jones at Reuters, described his own bad experiences with Rome airport taxis in a Twitter thread last month, noting that "there's nowhere obvious to queue for a taxi at Ciampino" and that a driver quoted 40 euros for a ride that "should cost 20 at most".

The city now plans to launch a new service for arrivals at both Ciampino and Fiumicino airports aimed at preventing rip-offs and reporting rogue drivers, according to the city's tourism councillor, Alessandro Onorato.

Onorato said city police and airport authorities were already collaborating to increase the number of checks carried out on the taxi sector, "leading to an increase in regular journeys in the first half of this year by 58 percent compared to the previous year".

Starting on Tuesday, they also plan to "set up a steward service to welcome passengers at international arrivals, providing timely information to tourists and collaborating with the police to report irregularities," he said.

Rome residents and visitors also regularly accuse licenced taxi drivers of unscrupulous behaviour, with many suggesting that the best option is to avoid taxis altogether when travelling to or from the airports.

While Uber isn't necessarily a cheaper option and isn't widely used, it does exist in Rome (and Milan). Other frequently recommended options for hailing a reliable cab service include the FreeNow app (in most cities or major towns in Italy) and the Samarcanda taxi company (in Rome).

Public transport options from Fiumicino include the Leonardo Express, a direct train into the city which costs €14 and takes half an hour, or a shuttle bus to Termini train station, with several different services available and tickets costing around six euros.

Consumer demand fuels \$70B airport mobility opportunity

Phocus Wire- July 26, 2022

According to CarTrawler's Airport Mobility Opportunity report, which surveyed 11,500 travelers in partnership with Dynata, the global airport mobility market is worth \$60 to \$70 billion, with "broader airport transfer"—including private transfer, ride-hailing, taxi and shuttle services—comparable to car rental at \$19 to \$23 billion.

Historically, when it comes to airport mobility, the travel industry has focused largely on car rental. However, there are seven times as many at-airport broader airport transfer bookings as there are atairport car rental bookings, opening up space for online travel agencies, airlines, hotels and travel management companies to capture travelers' final mile.

Consumers are open to booking airport mobility from their flight or travel vendor, with 51% saying they would consider booking their airport transfer with an airline and 60% saying they would consider booking their airport transfer with an online travel agency.

That said, consumers are often unaware of these options. And travel providers don't always have broader airport mobility selections available: Of the top 100 airlines, only 44% offer mobility options outside of car rental, while only 50% of OTAs offer broader airport transfer.

The study finds that 30% of consumers have not considered their flight vendor for mobility because they were unaware of the option, or the option wasn't available. A further 20% say flight vendors are not even top-of-mind when considering mobility booking.

When selecting a mode of transport to and from the airport, 44% of consumers say cost is their most important criteria, followed by reliability (35%) and convenience (34%). Additionally, 23% say guaranteed pick-up times and free wait time would make them consider a specific mobility option in the future.

AIRPORT NEWS

SRQ named Florida's Airport of the Year

MySunCoast.com - August 3, 2022

Sarasota Bradenton International Airport has been named the state's Commercial Service Airport of the Year by the Florida Department of Transportation.

The Aug. 1 announcement notes SRQ is the fastest-growing commercial airport in the state. In 2021, SRQ processed 3.1 million passengers, a 155.7% increase over 2020 and a 61% increase over 2019.

This award recognizes outstanding achievements in airport aesthetics, safety and airport management.

In 2020, an airport gateway project upgraded the airport entrance signage and landscaping. Parking lots were expanded to accommodate the rapid growth in traffic and the security checkpoint was increased from 4 to 6 lanes. A new access control system and a digital surveillance video system was also installed.

More than \$200 million in construction projects have been approved for future airport expansion and improvements. Projects include a new five-gate passenger terminal, an apron expansion for aircraft parking, an updated baggage handling system, a new consolidated rental car facility, a new Customs facility for general aviation, a new ground transportation area, and a revamped cell phone lot.

The Reality of SEA Airport Travel in 2022

Port of Seattle - August 3, 2022

Let's face it — it's almost always busy. But early mornings, midday, and late evenings are peak times for departing, connecting, and arriving flights. This goes for different operational areas like the traffic on the airport drives, check in at ticketing, passport control in the International Arrivals Facility (IAF), and wait times for the TSA Checkpoints.

Schedule extra time in case of cancellations, delays, or other travel impacts including when booking your flights, hotels, rental cars, or other modes of transportation. Allowing extra time in between essential travel steps helps to alleviate stress and impacts so better to give yourself more time than less.

Arrive at the airport three hours before your **boarding time** (45 – 60 minutes before your scheduled departure time) — and this doesn't include travel time to the airport!

Before you get to the airport, download the FlySEA app to check wait times, flight status, and baggage information. Then download your airline's app to check your flight status, get updates, and rebook any impacted flights if things go haywire.

Staffing levels are strained across the globe and operating hours for services, retailers, and restaurants may be inconsistent. Be patient and kind to workers.

The parking garage is consistently busy, so your trip will be smoother if you plan not to drive. Research other options in advance like airporters, shuttles, LINK Light Rail, app based rideshare, taxis, and more.

The busiest times on the **upper (Departure) drives** are 5:00-7:00 a.m. and 9:00-11:00 p.m. for the **lower-level (Arrivals) drive**. To avoid long wait times, pick the one that is less busy and use it instead!

More travelers using smaller Central Florida airports

Wesh.com - August 2, 2022

With the air travel chaos, bigger is not always better when deciding on what airport to use.

Melbourne Orlando International Airport serves the Space Coast, but many more people are using it as a way into Central Florida.

"I didn't want to fly into Orlando because I was afraid that it was going to be too busy and you can't get in, you can't get out and then you circle around," said Leslie Kenney, a visitor from Boston.

But it's not just Melbourne. The smaller airports in Orlando-Sanford, Daytona Beach and St. Pete/Clearwater can also elevate the hassles and cancellations of larger airports.

But it's not just Melbourne. The smaller airports in Orlando-Sanford, Daytona Beach and St. Pete/Clearwater can also elevate the hassles and cancellations of larger airports.

There might be fewer flight options at these smaller airports, so you might need more flexibility in your schedule. But experts say there's less of a chance for delays and cancellations that could upend your entire trip.

Amid Airport Chaos, Semi-Private Jet Travel Emerges As The Goldilocks Option Forbes.com - August 1, 2022

Sunday was a typical weekend travel day this summer, as 17 major U.S. airports saw at least 20% of their flights delayed. The worst offenders were Charlotte/Douglas International Airport and Las Vegas's Harry Reid International Airport, where 38% and 32% of all flights, respectively, departed late.

It's not surprising, given the hassles of flying these days, that many travelers would be looking for an easier way to get from A to B.

For a growing number of them, semi-private jet travel has emerged as the Goldilocks option, the "just right" alternative that takes the best part of private travel experience — being able to bypass crowded airport terminals and show up 20 minutes before departure — and offers point-to-point flights for a lot less than travelers might have imagined.

Rather than fly with 180 other passengers on, say, an Airbus A320 or a Boeing 737, going semiprivate means sharing the cost of a private jet with up to 30 passengers. Each company in the semiprivate space operates differently, so the price and experience can vary quite drastically. Some companies have a subscription model, while others simply charge per flight.

In this summer of airport chaos, the JSX experience delivers obvious appeal. No need to arrive at the airport several hours early. Private terminals with no crowds. Business class legroom. Free snacks and drinks. Two free checked bags. Contactless check-in.

Because JSX flies in and out of private terminals, passengers can go straight from their car to the plane. "Historically, private terminals have been reserved for the ultra-rich flying in private jets. We found a way to get up to 30 people to be able to share a private jet, and thereby make it much more accessible," says Wilcox.

With travelers showing a willingness to give alternative airlines a try, Wilcox sees boom times ahead. "The Northeast is our most fertile ground for growth," he says. "It's also the most challenging airspace in the world. But to me, that's all the more opportunity for passengers to get away from massive mega hub airports and into the small community airports."

<u>Schiff Announces Burbank Airport Awarded Nearly \$3 Million in Federal Infrastructure Funds</u> Schiff.house.gov - August 1, 2022

Today, Congressman Adam Schiff (D-Burbank) announced that the Hollywood Burbank Airport has been awarded nearly \$3 million in federal grants for infrastructure improvements from the bipartisan infrastructure package passed by Congress.

The funds will go towards rehabilitating the taxiway and conducting a study to identify areas where the airport could undertake noise mitigation efforts for the surrounding community.

"The funds provided by the FAA will provide the support for the rehabilitation of a taxiway and the funds necessary for the airport to undertake a Part 150 Noise Compatibility Study. The noise study is in response to one of the recommendations which came from the San Fernando Valley Noise Task Force. This round of funding supports ongoing maintenance and planning needs of the Airport as it continues to move forward with its terminal replacement program," said **Frank Miller, Executive Director of the Hollywood Burbank Airport.**

The grants were awarded through the Federal Aviation Administration's Airport Improvement Program, which funds improvements to runways, taxiways, aprons, safety-related projects, and noise abatement. The federal infrastructure package Congress passed last November included \$15 billion for airport-related projects such as these to strengthen and modernize America's aviation infrastructure.

Specifically, the airport was awarded:

- \$2,153,678 to rehabilitate the taxiway pavement and other areas on the airfield; and
- \$805,900 to conduct an Airport Noise Compatibility Planning study, including updating Noise Exposure Maps and identifying where the airport could undertake mitigation efforts. This was one of the recommendations by the South San Fernando Valley Southern San Fernando Valley Airplane Noise Task Force.