

# AGTA FORT WORTH

## SPRING 2024 MEETING PROGRAM

### Contemporary Issues in Airport Ground Transportation



April 21-24, 2024



Sheraton Downtown Hotel  
Fort Worth, Texas

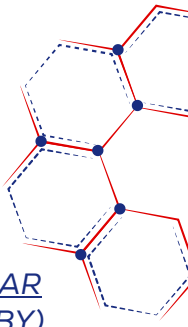


**A CONFERENCE OF THE  
AIRPORT GROUND TRANSPORTATION ASSOCIATION**

*Hosted by Dallas/Fort Worth International Airport*

# AGTA Fort Worth 2024 Meeting Agenda

## Contemporary Issues in Airport Ground Transportation



### **SUNDAY, APRIL 21**

- 3:00 p.m. Board Meeting
- 6:30 p.m. Welcome Reception

CEDAR  
WALNUT PRE FUN (LOBBY)

### **MONDAY, APRIL 22**

7:30 a.m. **Registration Desk Open** MAGNOLIA PRE FUN

8:00 a.m. **Welcome Breakfast - Sponsored by Parking Concepts, Inc.** MAGNOLIA 4-6

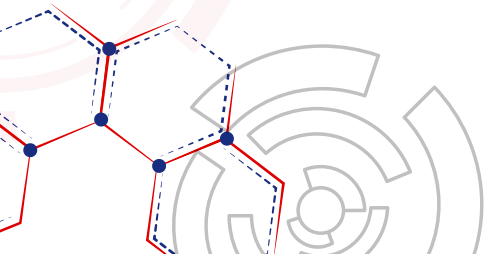
- AGTA Welcome ..... Dave Bird, AGTA President
- Local Welcome ..... Ken Buchanan, Dallas/Fort Worth International Airport
- Conference Overview ..... Jeff Trombly, AGTA Executive Director

9:00 a.m. **General Session I** MAGNOLIA 1-3  
**Airport Passenger Demand Trends Post Covid Air Carrier Industry Recovery**  
The travel industry was greatly impacted by the Covid-19 pandemic. Passenger demand dramatically declined and service was cut back in response to travel restrictions. Our Monday plenary session will look back at passenger trends during the pandemic and examine industry recovery back to normalcy and what this means to airport ground transportation.  
..... Jeff Trombly, AGTA Executive Director

9:45 a.m. **General Session II** MAGNOLIA 1-3  
**Airport Virtual Queuing and Airport Operations**  
Virtual queuing is rapidly becoming integrated into airport groundside transportation operations. This session presents three case studies exploring the application of virtual queuing in airport operations.  
Panelists ..... Izzy Aala, Flywheel  
..... Robert Bergeron, Dallas/Fort Worth International Airport  
..... Arnold Watkins, Dallas Love Field Airport

10:45 a.m. **Beverage Break / Exhibits Available** MAGNOLIA PRE FUN  
**- Sponsored by Gatekeeper Systems, Inc.**

11:00 a.m. **General Session III** MAGNOLIA 1-3  
**Airport Ground Transportation Parking / Airport Parking Technology**  
This session will highlight state-of-the-art Parking Access and Revenue Control Systems (PARCS), License Plate Recognition (LPR), Valet, Monthly Parking, and Enforcement technologies and trends. The presentation will review the benefits from the operator and customer experience utilizing this technology.  
Panelists ..... Malloy Pohrer, TIBA Parking Systems  
..... Mark Berglund, TEZ Technology  
..... Ali Khaksar, TagMaster North America, Inc.  
..... John Groden, Parking Concepts, Inc.



# AGTA Fort Worth 2024 Meeting Agenda

## Contemporary Issues in Airport Ground Transportation

### **MONDAY, APRIL 22** (Continued)

- 12:00 p.m. **Luncheon and Speaker - Laura Theriault, Marron Lawyers** MAGNOLIA 4-6  
**Independent Contract Model Legal Update**  
**- Sponsored by Dallas Love Field Airport**  
This presentation will provide an overview of the differences between employees and independent contractors and why it matters. The new rule for independent contractors announced by the Department of Labor in January will be covered, including a brief history of the old federal rule and how the new rule differs. The ABC test for independent contractors that California and several other states use will also be reviewed.
- 1:30 p.m. **"It's Debatable" - Concurrent Discussion Sessions**  
Smaller breakout sessions will engage delegates in discussions involving important issues for ground transportation operations and airports.  
**Breakout Topics:**  
**a) Are shared-ride services growing in demand?**  
Facilitator ..... Billy Carter, Carter Transportation Austin OAK ROOM  
**b) Driver recruitment**  
Facilitator ..... Rob Landry, (GO) NETG CHINABERRY  
**c) The Nuts and Bolts of Virtual Queuing Workshop**  
Facilitator ..... Dr. Ray Mundy, AGTA Senior Advisor CEDAR
- 3:00 p.m. **Beverage Break / Exhibits Available** MAGNOLIA PRE FUN  
**- Sponsored by Gatekeeper Systems, Inc.**
- 3:15 p.m. **"It's Debatable" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
**d) Employee-based business** OAK ROOM  
Facilitator ..... Allen Fugate, Coach USA - Van Galder Bus Company  
**e) Upcoming legislation on independent contractor agreements** CHINABERRY  
Facilitator ..... Laura Theriault, Marron Lawyers  
**f) TNC / Rideshare Contracts** CEDAR  
Facilitators ..... Don Griffin and Jeanette Yang, GY Consulting
- 6:00 pm. **Cocktail Hour** MAGNOLIA PRE FUN  
**Dinner on your own**

### **TUESDAY, APRIL 23**

- 8:00 a.m. **Continental Breakfast** MAGNOLIA 4-6
- 8:30 a.m. **General Session IV** MAGNOLIA 1-3  
**Airport Ground Transportation Vehicles**  
Continued advancements in communications technologies have enabled the development of telematics applications to improve real-time data to manage drivers and fleets. Telematics systems can be used to identify unsafe driving behaviors, critical areas of risk on airport property, validate (or invalidate) complaints and customer incident reports, and support a driver training program by way of employee-specific data and analysis. This session will present case studies of airport that have successfully adopted telematic technologies to improve fleet management and operations. There will also be an update on electrification of vehicles as addressing climate change becomes an increasingly urgent issue.  
**Panelists** ..... Alex Plefka, LAZ Parking  
..... Javier Hernandez, Jr., GILLIG

# AGTA Fort Worth 2024 Meeting Agenda

## Contemporary Issues in Airport Ground Transportation

**TUESDAY, APRIL 23** *(Continued)*

- 9:15 a.m. **General Session V** MAGNOLIA 1-3  
***Airport Ground Transportation Information Concessions Agreement***  
In this session you will hear from operators about new airport partnerships to provide high level taxi services. We will discuss how new taxi concession agreements need to be drafted to provide airports the highest level of safety and customer service. We will also review what airports need to expect from providers in regards to technology, management, and resources.  
This session will also provide an update to deployment of Waymo autonomous vehicles at Phoenix Sky Harbor International Airport. Waymo vehicles have been operating in the Phoenix region since last fall and this update will describe the experiences to date.  
Panelists ..... Dwight Kines, zTrip Taxi Management Contracts  
..... Mike O'Shaughnessy, Phoenix Sky Harbor International Airport
- 10:30 a.m. **Beverage Break / Exhibits Available** MAGNOLIA PRE FUN
- 10:45 a.m. **General Session VI** MAGNOLIA 1-3  
***Emerging Airport Ground Transportation Technologies***  
This session will discuss the leveraging legacy and emerging modes for enhancing airport access and demand based dynamic pricing and revenue management. Transportation and ground access technologies will increase the complexity of landside activity at airports. Technologies such as autonomous, automated, connected, and electric vehicles will affect all components of an airport's landside facilities, including roadways, curbs, parking, and ground transportation centers. This presentation will discuss demand-based dynamic pricing and revenue management and share examples of recent trends, and how airports have recovered quite well from the Pandemic utilizing these strategies.  
Panelists ..... Loup-Giang Nguyen, WSP USA, Inc.  
..... Ryan MacLagan, IDEaS
- 11:30 a.m. **General Session VII** MAGNOLIA 1-3  
***Airport Ground Transportation Sustainability***  
Airport sustainably affects all aspects of airport operations. Tools and techniques that can improve sustainability will be discussed, including examples that demonstrate how practices can be adopted by airport operators. In addition, this session will review curbside and terminal area roadway programs that airport staff can readily implement to achieve maximum efficiency, safety, security, and customer service. These discussions will be based on the 2024 update of ACRP Report 40: Airport Curbside and Terminal Area Roadway Operations, published in 2010. The update presents scalable strategies for traffic demand and congestion management addressing: policy and regulatory issues, typical peak vs. irregular operations and traffic demands, stakeholder engagement and possible political issues, and operational techniques and new technologies being used by airports and ground transportation providers.  
Panelists ..... Alex Scott, AGTA Assistant Director  
..... Peter Mandle, InterVISTAS Consulting, Inc.
- 12:30 p.m. **Luncheon and Speakers** MAGNOLIA 4-6  
***AGTA Board of Directors Update and Fees and Fares Study Update***  
..... Dave Bird, AGTA President & Jeff Trombly, AGTA Executive Director  
***The Transportation Alliance Update***  
..... Bill Yuhnke, Liberty Communications & Dan Reid, Grove Transit



# AGTA Fort Worth 2024 Meeting Agenda

## Contemporary Issues in Airport Ground Transportation

### **TUESDAY, APRIL 23** (Continued)

- 1:30 p.m. **"It's Debatable" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
**g) Airport Facilities / Concession Agreements** OAK ROOM  
Facilitator ..... Nick Van Looy, Sacramento County Department of Airports  
**h) What are you or your airport doing to improve security around your vehicles and personnel?** CHINABERRY  
Facilitator ..... Chance Abbey, Spokane International Airport  
**i) What strategies are available to obtain better insurance rates?** CEDAR  
Facilitator ..... John McCarthy, Continental Air Transport/GO Airport Express
- 3:00 p.m. **Beverage Break / Exhibits Available** MAGNOLIA PRE FUN
- 3:15 p.m. **"It's Debatable" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
**j) Is your airport involved with, thinking of, or proposing to develop a virtual taxi queuing system?** OAK ROOM  
Facilitator ..... Aaron Flake, Nashville International Airport  
**k) What has been your experience with Electric Vehicles (procurement and/or operational)?** CHINABERRY  
Facilitator ..... Alex Plefka, LAZ Parking  
**l) What impact will restrictions on using fossil fueled vehicles have on your operations?** CEDAR  
Facilitator ..... Sarah Fisher, Interpark
- 6:00 pm. **Off-site Reception and Dinner - Sponsored by Dallas / Fort Worth International Airport and Transportation Provided by Spring Bird**  
Joe T. Garcias Restaurant

### **WEDNESDAY, APRIL 24**

- 8:00 a.m. **Continental Breakfast / Wrap-Up Roundtable** MAGNOLIA 4-6
- 9:30 a.m. **DFW Airport Landside Operations**

## **REGISTERED SPOUSE / GUEST ACTIVITIES**

### **SUNDAY, APRIL 21**

- 6:30 - 8 p.m. **Kickoff Networking Reception** Casual cocktail attire appropriate

### **MONDAY, APRIL 22**

- 6 p.m. - 7 p.m. **Cocktail Hour at Sheraton Downtown** Dinner on your own

### **TUESDAY, APRIL 23**

- 6 p.m. - 8:30 p.m. **Meet at 5:25 p.m. for departure to AGTA Farewell Reception & Dinner Event**  
Joe T. Garcia's Restaurant

# AGTA Fort Worth 2024 Meeting Agenda

## Contemporary Issues in Airport Ground Transportation

AGTA greatly appreciates our conference host and sponsor:  
Dallas Fort Worth International Airport



AGTA would also like to thank the rest of our conference sponsors  
for their generous support in making this event a success.



BRANDS OF  
FAAC TECHNOLOGIES

