

# AGTA PHOENIX

## FALL 2023 MEETING PROGRAM

### Innovative Changes in Airport Ground Transportation



September 10-13, 2023



The Talking Stick Resort  
Scottsdale/Phoenix, Arizona



**A CONFERENCE OF THE  
AIRPORT GROUND TRANSPORTATION ASSOCIATION**

*Hosted by Phoenix Sky Harbor International Airport*

# AGTA Phoenix 2023 Meeting Program

## Innovative Changes in Airport Ground Transportation

### **SUNDAY, SEPT 10**

- 8:30 a.m. **Golf Scramble** \$118 (lunch on your own) - Contact Dave Bird to sign up
- 3:00 p.m. **Board Meeting** DOVE G
- 6:30 p.m. **President's Reception** DOVE HI

### **MONDAY, SEPT 11**

- 7:45 a.m. **Registration Desk Open** SALT RIVER FOYER

- 8:00 a.m. **Welcome Breakfast** SALT RIVER 3  
*- Sponsored by Waymo*
- AGTA Welcome ..... David Bird, AGTA President
  - Local Welcome ..... Mike O'Shaughnessy, Deputy Aviation Director for Operations,  
Phoenix Sky Harbor International Airport
  - Conference Overview ..... Ray Mundy, AGTA Executive Director

- 9:00 a.m. **General Session I** SALT RIVER 4  
**Uber Today and Tomorrow**

The opening session of the conference will provide an update on what North American's largest ground transportation system – Uber Technologies is doing today and learn about their plans for electric vehicles and other innovative technologies and techniques relating to the airport ground transportation market. Hear consultants from the ridesharing industry discuss the current situation and future of the industry.

- Panelists** ..... Quinn Hatoff, Uber  
 ..... Don Griffin, GY Consulting  
 ..... Jennifer Maples, Phoenix Sky Harbor Inter. Airport

- 10:00 a.m. **Beverage Break / Exhibits Available** SALT RIVER FOYER  
*- Sponsored by GateKeeper Systems*

- 10:15 a.m. **General Session II** SALT RIVER 4  
**Preparing for Autonomous Taxis at our Airports**

This session will feature one of the most significant technological changes since the birth of the automobile – the autonomous vehicle. What was only recently considered a futuristic gradual change to take place over the next fifty or so years is suddenly at our doorstep – and taking place this decade! Learn more about North America's first autonomous taxi operations, now operating at Phoenix Sky Harbor International Airport. Attendees will hear from Waymo and Phoenix airport officials on how their service agreement was developed, what it consists of and how the operation is performing. Attendees will also be able to view this new ground transportation system on the tour Wednesday morning.

- Moderator** ..... Kevin Biesty, Biesty Policy Solutions  
**Panelists** ..... Mike O'Shaughnessy, Phoenix Sky Harbor Intern. Airport  
 ..... David Drennon, City of Phoenix  
 ..... Jillian Warner, Waymo  
 ..... Noelle Duong, Waymo  
 ..... Nick Rose, Waymo

- 11:30 a.m. **General Session III** SALT RIVER 4  
**Labor Issues in Airport Ground Transportation**

- Panelist** ..... James N. Foster, Jr., McMahon Berger, P.C.

- 12:00 p.m. **Luncheon and Speakers - AGTA Moves Back to UTK ... And on to the Future** SALT RIVER 3
- John Bell, UTK Supply Chain Management
  - Jeff Trombly, UTK Supply Chain Management
  - Kevin Heaslip, UTK Center for Transportation Research





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### **MONDAY, SEPT 11 (Continued)**

- 1:30 p.m. **"It's Debatable M1" - Concurrent Discussion Sessions**
- Smaller breakout sessions will engage delegates in discussions involving important issues for ground transportation operations and airports. While a moderator is assigned for each breakout, each delegate is encouraged to relate how these things are operated or administered within their airport and/or operations. The objective of these roundtable discussions is to learn from each others' successes and mistakes. These joint airport and operator workshops will expand upon topics addressed in the opening sessions.
- Breakout Topics:**
- a) Autonomous Vehicles 101 and your airport. What, if anything, is your airport or operation doing to prepare for autonomous vehicles among your operations?** SALT RIVER 4
- Facilitators ..... Nick Rose, Noelle Duong, & Jillian Warner, Waymo
- b) Should up-front pricing and payment by apps be required by all ground transportation operations including taxicabs?** SALT RIVER 1
- Facilitator ..... Nathan Drechsler, Epic Mountain Express
- c) Is labor a significant problem at your airport or operation? If so, what are you doing to ease this problem?** SALT RIVER 2
- Facilitator ..... Ray Mundy, AGTA
- 3:00 p.m. **Beverage Break / Exhibits Available** SALT RIVER FOYER  
- Sponsored by GateKeeper Systems
- 3:15 p.m. **"It's Debatable M2" - Concurrent Discussion Sessions**
- Breakout Topics:**
- d) How should illegal parking be handled at airports? Fines, removal, both?** SALT RIVER 1
- Facilitator ..... Billy Carter, Carter Transportation Austin
- e) Responsibilities for airports and operators to provide ADA compliance** SALT RIVER 2
- Facilitator ..... David Bird, SuperShuttle Express & ExecuCar
- f) What should airport ridesharing and carsharing concession agreements contain?** SALT RIVER 4
- Facilitator ..... Don Griffin, GY Consulting
- 6:00 p.m. **Cocktail Hour** DEGREE 270  
- Sponsored by Turo Dinner on your own

### **TUESDAY, SEPT 12**

- 8:00 a.m. **Continental Breakfast** SALT RIVER 3
- 8:30 a.m. **General Session IV** SALT RIVER 4  
**Peer-to-Peer Carsharing - The Airport Carsharing Industry**
- The airport car rental industry has evolved from the 1950's style of an in-airport counter with rental cars close-by into mainly an off-airport remote operation either through their own facility or a combined off-airport car rental facility - commonly called a CONRAC. Technologies such as the internet and apps have made it easy for individuals to offer their own vehicle for rent, similar to the airbnb practice where people offer their homes or condos for rent to others. The most recognizable company currently providing services within this growing carsharing industry is Turo. Turo representatives and airport representatives will provide an update for attendees -- the current status of this industry and some of the typical arrangements that have been made for their operation at both small and large airports.
- Panelists** ..... Ernest Choi, InterVISTAS Consulting USA, LLC  
..... Steve Koester, Port of Portland
- 9:15 a.m. **General Session V** SALT RIVER 4  
**How Apps and Technology are Changing Airport Ground Transportation**
- This session will feature presentations by ground transportation operators and airport officials on how the advent of transportation apps and supporting technologies have changed their airport operations and what they hope to achieve with these apps in future airport applications. Increasing implementation of these transportation apps and landside technologies is changing the way airports manage information, allocate their curb, how we use taxis, meet up with our shared ride, hail our TNC driver, and load our buses at airports today. The session will feature what we are using now and what we might expect in the near future.
- Panelists** ..... Dwight Kines, WHC Worldwide  
..... John McCarthy, Continental Air Transport / Go Airport Express  
..... Rattan Joea, Prime Time Shuttle  
..... Alma Pena, Port of Oakland  
..... Ed Coates, Port of Oakland



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## Innovative Changes in Airport Ground Transportation

**TUESDAY, SEPT 12 (Continued)**

- 10:30 a.m. **Beverage Break / Exhibits Available** SALT RIVER FOYER  
 - Sponsored by Spokane International Airport
- 10:45 a.m. **General Session VI** SALT RIVER 4  
**The Emergence of Airport Taxi Virtual Queues**  
 This session will provide an update on the development of airport taxi queues and the software required to support them.  
**Panelists** ..... Austin Gorton, Gatekeeper Systems, Inc.  
 ..... Charles Newkirk, Philadelphia International Airport  
 ..... Ashley Cebollero, Philadelphia International Airport  
 ..... Abubaker Azam, San Francisco International Airport
- 11:30 a.m. **General Session VII** SALT RIVER 4  
**Ensuring Safe Parking for the Air Traveler**  
 Ground operators and airport representatives reveal what efforts they are implementing within their operations to ensure the safety of people and vehicles in both on-airport or near-airport related areas such as off-airport parking lots.  
**Panelists** ..... John Groden, Parking Concepts, Inc.  
 ..... Aaron Flake, Nashville International Airport  
 ..... John Walsh, PreFlight Airport Parking
- 12:30 p.m. **Luncheon and Speakers** SALT RIVER 3  
 Annual AGTA Membership Meeting  
**Speakers** ..... David Bird, AGTA President  
 ..... Kelly Scali, Phoenix Sky Harbor International Airport
- 1:30 p.m. **"It's Debatable T1" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
**g) Continuing efforts toward airports charging private vehicles for use of deplaning curb** SALT RIVER 1  
 Facilitator ..... Robert Landry, (GO) Boston Shuttle  
**h) A discussion of whether airport carsharing can co-exist with traditional airport car rental systems** SALT RIVER 2  
 Facilitator ..... Tracy Harrison, Hartsfield-Jackson Atlanta Inter. Airport  
**i) Airport regulatory programs, GT fees, and curb allocation all have an impact on consumer behavior. What strategy, if any, does your airport or operation use to influence consumer behavior?** SALT RIVER 4  
 Facilitator ..... Sarah Fisher, PreFlight Airport Parking
- 2:45 p.m. **Beverage Break / Exhibits Available** SALT RIVER FOYER  
 - Sponsored by Spokane International Airport
- 3:00 p.m. **"It's Debatable T2" - Concurrent Discussion Sessions**  
**Breakout Topics:**  
**j) Are Airport remote car rental facilities being circumvented?** SALT RIVER 1  
 Facilitator ..... Jack Santa, Jacobs Aviation Advisory Services  
**k) Individual efforts toward reducing your airport/operation's carbon footprint** SALT RIVER 4  
 Facilitator ..... Jeff Trombly, UTK Supply Chain Management  
**l) Is theft an issue at your airport or parking facility? What are you doing about it?** SALT RIVER 2  
 Facilitator ..... Chance Abbey, Spokane International Airport
- 6:00 p.m. **Off-site Reception and Dinner - TopGolf**



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## *Innovative Changes in Airport Ground Transportation*

### **WEDNESDAY, SEPT 13**

- 8:30 a.m. **Continental Breakfast / Wrap-Up Roundtable** *SALT RIVER 1 & 2*  
**Moderators** ..... **Ray Mundy, AGTA Executive Director**  
..... **Jeff Trombly, UTK Supply Chain Mgmt & AGTA**  
As well as a meeting evaluation and brainstorming session for future meetings, this wrap session will feature more recent topics facing the airport ground transportation industry and ongoing research to solve these issues.
- 9:30 a.m. **Phoenix Sky Harbor Airport Landside Operations Tour of North America's First Airport Driverless Vehicle Operations**  
The tour will permit attendees to see our nation's first driverless airport ground transportation system operating from Sky Harbor's remote rail station. The tour will also include the ground transportation physical facilities of Sky Harbor International Airport. Departing attendees may take luggage on board. The tour will end no later than 12:30 for those leaving from the airport on afternoon flights. The tour will first take attendees to the airport while others may continue on bus as it will return to the hotel.

### **REGISTERED SPOUSE / GUEST ACTIVITIES**

#### **SUNDAY, SEPT 10**

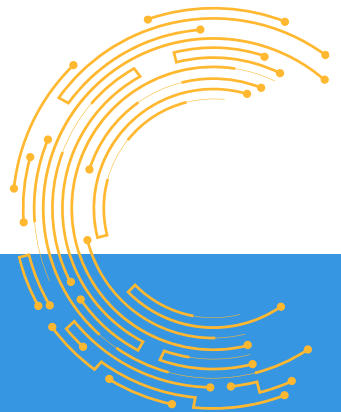
- 6:30 - 8 p.m. **Kickoff Networking Reception** Resort dress attire appropriate

#### **MONDAY, SEPT 11**

- 6 p.m. - 7 p.m. **Cocktail Hour at Talking Stick - Degree 270** Dinner on your own

#### **TUESDAY, SEPT 12**

- 6 p.m. - 8 p.m. **Meet at 5:30 p.m. for departure to AGTA Farewell Reception & Dinner Event**  
TopGolf



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